

LPI 5 i): Road Traffic Collisions (RTC) Attended

	Performance				Targets				Objective Link
	04/05	05/06	06/07	07/08	07/08	08/09	09/10	10/11	
	395	440	450	451	Targets will be developed in accordance with the new National Indicator set				1

Education is identified as one of the key elements to reducing road traffic casualties by influencing peoples perceptions of the dangers associated with our roads.

Good publicity and a thorough understanding of the issues involved will lead to improved performance. County Durham and Darlington Fire and Rescue Service are key partners within the multi agency casualty reduction forum and have contributed to many educational schemes including:

- cycle training
- national driver improvement scheme
- wise drive - drive for life pre drivers scheme
- Durham advanced motor cycle group
- Safe Driving with Age (SAGE) scheme for older drivers
- speed awareness scheme
- mini-moto training
- young drivers training initiatives



LPI 59 a) i): Percentage of Dwelling Fires at which the Attendance Time (for the first attending appliance) was within 8 Minutes;

ii): Percentage of Dwelling Fires at which the Attendance Time (for the first attending appliance) was within 11 Minutes

b) i): Percentage of Road Traffic Collisions at which the Attendance Time (for the first attending appliance) was within 11 Minutes

ii): Percentage of Road Traffic Collisions at which the Attendance Time (for the first attending appliance) was within 15 Minutes

	Performance				Targets				Objective Link
	04/05	05/06	06/07	07/08	07/08	08/09	09/10	10/11	
a (i)	Not Available	70.6	69.2	67.4	70.0	70.0	70.0	70.0	2
a (ii)		91.5	90.6	89.5	90.0	90.0	90.0	90.0	
b (i)		82.3	85.2	82.2	75.0	75.0	75.0	75.0	
b (ii)		95.9	96.4	94.8	90.0	90.0	90.0	90.0	

The target figures have been derived from an intensive process to establish the actual risk to members of the community as part of IRMP and are based on robust evidence produced from our computer based FSEC Toolkit, as well as professional judgement of experienced officers.

The planned location for the new station at Spennymoor will greatly assist in improving the attendance times for this particular area of the County which at present is recognised as a difficult location to meet our target. Where the target has not been met, all of these incidents have been investigated by our District Managers to establish any cause and ensure that any trends are identified and monitored for future performance.

LPI 68: Home Fire Safety Checks Carried Out

	Performance				Targets				Objective Link
	04/05	05/06	06/07	07/08	07/08	08/09	09/10	10/11	
	7,411	8,256	10,714	10,572	13,346*	11,330	11,330	11,330	3

There has been a slight reduction in the numbers of Home Fire Safety Checks completed this year compared to last. This was in part caused by a reshaping of the Community Safety Directorate which resulted in an increased focus on driving down secondary fires.

*The targets for 2007/08 onwards have been reviewed by District Teams to reflect local circumstances and risk.

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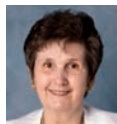
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The CFA meets on a regular basis and welcomes attendance from members of the public. For further information visit our website www.ddfire.gov.uk or, alternatively contact the Corporate Planning and Performance Team at Fire and Rescue Service Headquarters (0191 3324297)

INDEPENDENT MEMBERS OF THE STANDARDS COMMITTEE

Mr. William Ault

Mr. David Balls

ORGANISATION STRUCTURE

County Durham and Darlington Fire and Rescue Service is led by a Chief Executive supported by four directors each responsible for a particular function.

Service Leadership Team

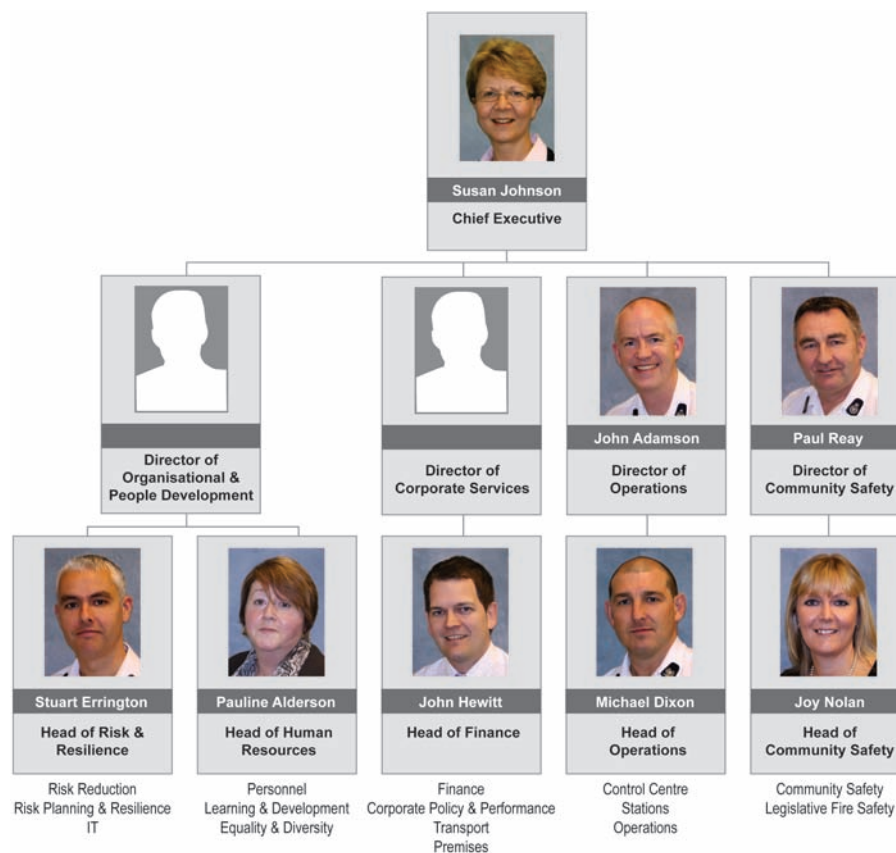
The Service Leadership Team (SLT) comprising the Chief Executive, Directors and Heads of Service provide the Senior Executive Officer function within the Service. The Combined Fire Authority delegates to the SLT the effective management of the organisation and its resources, the delivery of the primary corporate, operational and support services and the execution of statutory responsibilities.

Service Management Team

The SMT comprises Heads of Service and Section Heads.

The Service Management Team has two specific remits:

- Making policy and strategy recommendations to SLT
- Scrutinising performance and holding managers to account for section and station performance.





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Community Safety

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Industrial and Commercial Training

Training for Fire Awareness, Risk Assessment and First Aid: 0191 3324335

ABBREVIATIONS

Outlined below is a list of abbreviations used in this Plan.

AC	Audit Commission	FIM	Fire Investigation Manager
ACSM	Assistant Community Safety Manager	FM	Finance Manager
AFSM	Assistant Fire Safety Manager	FRS	Fire and Rescue Service
AOM	Assistant Operations Manager	FSEC	Fire Service Emergency Cover
BME	Black and Minority Ethnic	FSM	Fire Safety Manager
BV	Best Value Indicator	HCS	Head of Community Safety
BVPI	Best Value Performance Indicator	HF	Head of Finance
BVPP	Best Value Performance Plan	HHR	Head of Human Resources
BVR	Best Value Review	HO	Head of Operations
CAA	Comprehensive Area Assessment	HRR	Head of Risk and Resilience
CCU	Civil Contingencies Unit	HVP	High Volume Pump
CEO	Chief Executive Officer	ICS	Incident Command System
CLG	Communities and Local Government	IOSH	Institution of Occupational Safety and Health
CM	Communications Manager	IRMP	Integrated Risk Management Plan
CPPM	Corporate Planning and Performance Manager	ISO	International Standards Organisation
CSM	Community Safety Manager	LAA	Local Area Agreement
CPA	Comprehensive Performance Assessment	LDM	Learning and Development Manager
DCS	Director of Community Safety	LPI	Local Performance Indicator
DCSM	Deputy Community Safety Manager	MTFS	Medium Term Financial Strategy
DCSV	Director of Corporate Services	ODPM	Office of the Deputy Prime Minister
DO	Director of Operations	OM	Operations Manager
DOPD	Director of Organisational and People Development	ONS	Office of National Statistics
		PCT	Primary Care Trust



PFI	Private Finance Initiative
PFIPM	Private Finance Initiative Project Manager
PIA	Performance Improvement Analyst
PIM	Performance Improvement Manager
PM	Personnel Manager
RCC	Regional Control Centre
RDSM	Retained Duty System Manager
RIDDOR	Reporting of Injuries Diseases Dangerous Occurrences Regulations
RMB	Regional Management Board
RTC	Road Traffic Collision
SA	Systems Administrator
SAGE	Safe Driving with Age
SLT	Service Leadership Team
SMT	Service Management Team
SOA	Super Output Area
SRU	Special Rescue Unit
VFM	Value for Money



References

For further information on our Integrated Risk Management Plan (IRMP) please refer to our website www.ddfire.gov.uk. Alternatively you can obtain a copy from our Corporate Planning and Performance Team at our Headquarters (0191 3324297)

ANNEX I STRATEGIC OBJECTIVES MEASURES AND TARGETS

1. identify and reduce risks from fire and other hazards to achieve safer, stronger communities

Measure	Target 2013
BV 142 (ii) - calls to primary fires per 10,000 population	Target to 2009/10 – 27.6
BV 142 (iii) - calls to accidental fires in dwellings per 10,000 dwellings	Target to 2009/10 – 15.6
BV 143 (i) - deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34
BV 143 (ii) - injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3
BV 206 (i) - deliberate primary fires per 10,000 population	Target to 2009/10 – 6.2
BV 206 (ii) - deliberate primary fires in vehicles per 10,000 population	Target to 2009/10 – 6.3
BV 206 (iii) - deliberate secondary fires per 10,000 population	Target to 2009/10 – 50.3
BV 206 (iv) - deliberate secondary fires in vehicles per 10,000 population	Target to 2009/10 – 0.5
BV 207 - fires in non-domestic premises per 1,000 non-domestic premises	Target to 2009/10 – 14.3
BV 208 - % of people who escaped unharmed from accidental dwelling fires without F&R assistance at the fire	No target set
LPI 5(i) - road traffic collisions attended	Working towards targets of 211 adults killed or seriously injured by 2010 and 31 children killed or seriously injured by 2010.

2. respond effectively and competently to emergency incidents to prevent loss of life, injury and damage, with resources targeted to risk

Measure	Target 2013
BV 143 (i) - deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34
BV 143 (ii) - injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3
BV 144 - % of accidental fires in dwellings confined to room of origin	Target to 2009/10 – 95.8%
LPI 2 (i) - fire control operator Pick-up Time (seconds)	6.0 seconds
LPI 59a (i) - % of dwelling fires at which attendance time (for first appliance) was within 8 minutes	70%
LPI 59a (ii) - % of dwelling fires at which attendance time (for first appliance) was within 11 minutes	90%
LPI 59b (i) - % of road traffic collisions at which attendance time (for first appliance) was within 11 minutes	75%
LPI 59b (ii) - % of road traffic collisions at which attendance time (for first appliance) was within 15 minutes	90%

3. define and deliver our role in the community to improve the well-being and quality of life for our communities

Measure	Target 2013
BV 143 (i) - deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34
BV 143 (ii) - injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3
BV 146 - calls to malicious false alarms per 1,000 population (i) attended and (ii) not attended	Targets to 2009/10 – (i) 0.6, (ii) 0.4
BV 149 - false alarms caused by automatic fire detection per 1,000 non-domestic properties	Target to 2009/10 – 89.4
BV 206 (i) - deliberate primary fires per 10,000 population	Target to 2009/10 – 6.2
BV 206 (ii) - deliberate primary fires in vehicles per 10,000 population	Target to 2009/10 – 6.3
BV 206 (iii) - deliberate secondary fires per 10,000 population	Target to 2009/10 – 50.3
BV 206 (iv) - deliberate secondary fires in vehicles per 10,000 population	Target to 2009/10 – 0.5
BV 208 - % of people who escaped unharmed from accidental dwelling fires without the assistance of the FRS	No target set
BV 209 (i) - % of fires attended in dwellings where a smoke alarm had activated	No target set
BV 209 (ii) - % of fires attended in dwellings where a smoke alarm was fitted but did not activate	No target set
BV 209 (iii) - % of fires attended in dwellings where no smoke alarm was fitted	No target set
LPI 68 - numbers of home fire safety checks carried out	11,330



4. invest in the skills and potential of all our people through continuous personal and professional development

Measure	Target 2013
Develop a suite of indicators to evaluate the effectiveness of the Integrated Personal Development System	Target to be set in line with the development of the indicators

5. optimise the contribution of all our people in a rewarding, challenging and safe environment

Measure	Target 2013
BV 2 (i) - the level of the Equality Standard for Local Government to which the Authority conforms	Level 5 of the Equality Standard
BV 2 (ii) - the duty to promote race equality	100% compliant
BV 11(i) - percentage of top 5% of earners that are women	Target to 2010/11 – 38%
BV 11(ii) - percentage of top 5% of earners from Black and Minority Ethnic Communities	Target to 2010/11 – 5.2%
BV 11(iii) - percentage of top 5% of earners that are disabled	5.4%
BV 12(a) - proportion of working days/shifts lost to sickness/absence for whole-time uniformed staff	Target to 2010/11 – 6.5
BV 12(b) - proportion of working days lost to sickness/absence for all staff	Target to 2010/11 – 6.3
BV 15(a) - ill health retirements as a percentage of the total workforce – Fire-fighters Pension Scheme	Target to 2010/11 – 0.7
BV 15(b) - ill health retirements as a percentage of the total workforce – Local Government Pension Scheme	0%
BV 16 (i) - percentage of employees with a disability (whole-time and retained duty system)	Target to 2010/11 – 3.2%
BV 16 (ii) - percentage of employees with a disability (control and non-uniformed)	Target to 2010/11 – 15.6%
BV 17(a) - percentage of uniformed staff from ethnic minority communities	N/A
BV 210 - percentage of women fire-fighters	Target to 2010/11 – 2.6%
LPI 17 (i) Total number of RIDDOR reportable accidents – Major Injury	
LPI 17 (ii) Total number of RIDDOR reportable accidents – Three day injury	
LPI 17 (v)(a) Total number of accidents to personnel	

6. develop an organisation that is fit for purpose to meet the changing needs of our communities

Measure	Target 2013
Final rating of Governance Theme under Comprehensive Performance Assessment	To achieve a final rating of 4 by the end of 2008/09 and to maintain this score each year thereafter
Final rating of Performance Management Theme under Comprehensive Performance Assessment	To achieve a final rating of 4 by the end of 2008/09 and to maintain this score each year thereafter
External Auditors Report on BVPP and indicators	To receive a year on year unqualified opinion

7. deliver value for money with prioritisation of available resources based on risk

Measure	Target 2013
BV 8 - the percentage of invoices for commercial goods and services that were paid by the Authority within 30 days of such invoices being received by the Authority	100% compliant
BV150 - expenditure per head of population	Target to 2008/09 - £52.37

ANNEX 2 DRIVING IMPROVEMENT

OUR KEY IMPROVEMENT PLANS 2008/09

Objective	2008/09 Plans	Cost	Completion Date	Responsibility
OPERATIONS				
1 - 7	Assess the implications of the National Framework Document 2008/09 – 2010	Indirect costs associated with staff time	August 2008	Project Sponsor: CEO Project Manager: DO
1,2,4 & 5	Review Critical Incident Command Systems and Response	Indirect costs associated with staff time	September 2008	Project Sponsor: DO Project Manager: HO & HRR
1,2,6 & 7	Organise a Peer Review of the Flexi Duty System	Indirect costs associated with staff time	October 2008	Project Sponsor: HO Project Manager: OM
1, 2 & 6	Review the provision of special appliances to deal with heavy rescue, hazardous materials and water rescue	Capital costs £300,000 in 2007/08 Capital Budget	November 2008	Project Sponsor: OM Project Manager: AOM
2,3,6 & 7	Prepare changes to global staffing to improve overall service delivery taking into account the requirements of the new fire stations at Bishop Auckland and Spennymoor (elements of the proposed changes must take place on the opening)	Indirect costs associated with staff time (2008/09)	March 2009	Project Sponsor: DO Project Manager: HO
1 - 7	Implement Improvement Plan for Retained Duty System	Indirect costs associated with staff time	March 2009	Project Sponsor: HO Project Manager: RDSM
3,6 & 7	Preparations in place for move to new fire station at Bishop Auckland	Private Finance Initiative Project	March 2009	Project Sponsor: DO Project Manager: PFIPM
3,6 & 7	Preparations in place for move to new fire station at Spennymoor	Private Finance Initiative Project	March 2009	Project Sponsor: DO Project Manager: PFIPM
2	Progress the Regional Management Board Work Programme - Resilience (incorporating the FiReControl, Firelink and New Dimension projects)	Costs/savings will be reflected in 2008/09 as they become available. CLG to fund	March 2009	Project Sponsor: DO Project Manager: HRR
COMMUNITY SAFETY				
1,3 & 7	Carry out a programme of themed Fire Safety audits on premises located outside of the 11 minute window	Indirect costs associated with staff time	September 2008	Project Sponsor: HCS Project Manager: FSM
1,2 & 3	Review Arson Reduction Strategy	Indirect costs associated with staff time	November 2008	Project Sponsor: CSM Project Manager: ACSM
1,2,3,6 & 7	Develop a Community Cohesion and Well Being Action Plan	Indirect costs related to staff time	December 2008	Project Sponsor: HCS Project Manager: DCSM
1,3,4,5,6, & 7	Evaluate and review existing partnership arrangements	Costs or savings will be reflected in the budget as they become available	December 2008	Project Sponsor: DCS Project Manager: HCS



Objective	2008/09 Plans	Cost	Completion Date	Responsibility
1,3,4 & 7	Develop new Fire Safety Audit forms together with necessary training in conjunction with regional partners	Indirect costs associated with staff time	March 2009	Project Sponsor: AFSM Project Manager: SA
1,3,5,6,& 7	Review, develop and implement a revised joint protocol in conjunction with Durham Constabulary to include Fire Investigation, Arson, Information Sharing & Training	Indirect costs associated with staff time	March 2009	Project Sponsor: FSM Project Manager: FIM
7	Introduce Quality Management Systems into Community Safety	Indirect costs associated with staff time	March 2009	Project Sponsor: HCS Project Manager: CSM
1,2,3 & 7	Review existing arrangements for Home Fire Safety checks	Indirect costs associated with staff time	March 2009	Project Sponsor: HCS Project Manager: ACSM
ORGANISATIONAL & PEOPLE DEVELOPMENT				
5	Develop & implement a succession plan to include a protocol for changing roles from uniformed to non-uniformed	£45,000 successful growth bid from Essential Development Support Grant	July 2008	Project Sponsor: HHR Project Manager: PM
4 & 5	Deliver the outcomes from policies from the People Development Strategy for all employees in the Service	Indirect costs associated with staff time	September 2008	Project Sponsor: HHR Project Manager: LDM
4,5 & 6	Provide an environment that develops and encourages healthy and motivated staff	Indirect costs associated with staff time	March 2009	Project Sponsor: DOPD Project Manager: HHR
1,2,4,5,6 & 7	Design and specify new Learning and Development Centre	Costs are currently being evaluated	March 2009	Project Sponsor: DOPD Project Manager: HHR
CORPORATE SERVICES				
7	Implement ORACLE Financial Management System	Costs / Savings will be evaluated as the project progresses	June 2008	Project Sponsor : HF Project Manager : FM
7	Revise financial information provided to the public via electronic and hard copy formats	£500 advertising costs (included in existing budgets)	July 2008	Project Sponsor: HF Project Manager: FM
6	Procure a new Fire Service Headquarters	Costs are currently being evaluated	July 2008	Project Sponsor: CEO Project Manager: DCSV
7	Develop a mechanism to determine annually the context and cost of the Service and be able to demonstrate value for money	Growth bid of £33,600 approved through decision conferencing for a performance analyst.	September 2008	Project Sponsor: DCSV Project Manager: HF
3,6 & 7	Audit the environment impact of the service's business activities and produce plans to reduce and mitigate the effect	A regional application for financial assistance will be made for this project. It is anticipated however that savings will be result in the long term.	October 2008	Project Sponsor: Project Manager:
7	Develop a strategic approach to demonstrating VFM	Indirect costs associated with staff time	December 2008	Project Sponsor: HF Project Manager: PIA
6	Procure a replacement Fire Station for Durham	Costs are currently being evaluated	March 2009	Project Sponsor: CEO Project Manager: DCSV

Objective	2008/09 Plans	Cost	Completion Date	Responsibility
7	Develop the Performance Management System for use by Elected Members and the public	Funded from existing budgets	March 2009	Project Sponsor: CPPM Project Manager: PIM
6	Carry out a review of the website including design and content management. Implement any identified changes.	One off cost re-host and update approx - £10,000; year on year maintenance approximately £10,000 from existing CPP budget	March 2009	Project Sponsor: CPPM Project Manager: CM
1-7	Implement Corporate Identity	Implementation will be based on an exhaustion of existing stocks. Estimated at £20,000 to be funded from existing SPM & CPP Budgets.	March 2009	Project Sponsor: CPPM Project Manager: CM
7	Develop Financial Management arrangements	Indirect costs associated with staff time	March 2009	Project Sponsor: HF Project Manager: FM
6 & 7	Develop value for money arrangements within the Service	Indirect costs associated with staff time	March 2009	Project Sponsor: HF Project Manager: FM
1-7	Prepare for the Audit Commission's 'Area Assessment' regime	Indirect costs associated with staff time	March 2009	Project Sponsor: CEO Project Manager: CPPM



DRIVING IMPROVEMENT

OUR KEY IMPROVEMENT PLANS 2009/10

Objective	2009/10 Plans	Cost	Completion Date	Responsibility
OPERATIONS				
2,6 & 7	Feasibility Study of introducing a new Combined Aerial Rescue Platform Appliance into Fleet	Costs are currently being evaluated	October 2009	Project Sponsor: DO Project Manager: HO
2	Consider alternative response options for reported small/secondary fires	Indirect costs associated with staff time	February 2010	Project Sponsor: OM Project Manager: AOM
3,6 & 7	Preparations in place for move to new fire station at Bishop Auckland	Private Finance Initiative	March 2010	Project Sponsor: DO Project Manager: PFIPM
3,6 & 7	Preparations in place for move to new fire station at Spennymoor	Private Finance Initiative	March 2010	Project Sponsor: DO Project Manager: PFIPM
2,3,6 & 7	Prepare changes to global staffing to improve overall service delivery taking into account the requirements of the new fire stations at Bishop Auckland and Spennymoor (elements of the proposed changes must take place on the opening)	Indirect costs associated with staff time	March 2010	Project Sponsor: DO Project Manager: HO
1 - 7	Implement Improvement Plan for Retained Duty System	Indirect costs associated with staff time	March 2010	Project Sponsor: HO Project Manager: RDSM
2	Progress the Regional Management Board Work Programme - Resilience (incorporating the FiReControl, Firelink and New Dimension projects)	Costs and/or savings will be reflected as they become available. CLG to fund	March 2010	Project Sponsor: DO Project Manager: HO
2 & 6	Prepare for new Headquarters – fallback Control facilities	Indirect costs associated with staff time	March 2010	Project Sponsor: DO Project Manager: HO
COMMUNITY SAFETY				
1,2 & 5	Formalise mechanisms to impart specialist fire safety to those in operational command roles	indirect costs associated with staff time	September 2009	Project Sponsor: FSM Project Manager: SA
1,2,3 & 7	Develop a themed Fire Safety Audit programme for non domestic premises with a high risk rating that fall outside of an 8 minute response	indirect costs associated with staff time	September 2009	Project Sponsor: HCS Project Manager: FSM

Objective	2009/10 Plans	Cost	Completion Date	Responsibility
3	Undertake a feasibility study into the building of a Youth Engagement Academy	Indirect costs associated with staff time	March 2010	Project Sponsor: DCS Project Manager: HCS
1,3,5 & 7	Conduct a feasibility study of purchasing Quality Management (QM) software as the scope of the QM system expands within the Service	Indirect costs associated with staff time	March 2010	Project Sponsor: FSM Project Manager: SA
1,3,5 & 7	Obtain external accreditation for Community Safety Quality Management Systems	£1,500 for audit (ISO9001:2000)	March 2010	Project Sponsor: HCS Project Manager: CSM
1,2 & 3	Develop a working methodology for RA based installation of domestic sprinkler systems	Indirect costs associated with staff time	March 2010	Project Sponsor: HCS Project Manager: CSM
7	Introduce Quality Management Systems into Operations	Indirect costs associated with staff time	March 2010	Project Sponsor: FSM Project Manager: OM
ORGANISATIONAL & PEOPLE DEVELOPMENT				
4 & 5	Implement a Graduate Entry Programme for the Service	Indirect costs associated with staff time (2009/10)	November 2009	Project Sponsor: HHR Project Manager: LDM
CORPORATE SERVICES				
5 & 7	Best Value Review of the Service Level Agreement for Financial Services	Outcomes costs or savings to be reflected in future years budget	June 2009	Project Sponsor: DCSV Project Manager: FM
6	Develop the 'Resources' Strand of the Communications Strategy	Project work will identify implementation costs	August 2009	Project Sponsor: CPPM Project Manager: CM
7	Explore the full potential of FSEC or alternative risk tools	Funded from existing budget	March 2010	Project Sponsor: PIM Project Manager: FSEC Manager



DRIVING IMPROVEMENT

OUR KEY IMPROVEMENT PLANS 2010/11

Objective	20010/11 Plans	Cost	Completion Date	Responsibility
OPERATIONS				
3,6 & 7	Feasibility of rebuilding of new Fire Stations identified as 'poor' in Estates Strategy	Indirect costs related to staff time	March 2011	Project Sponsor: DO Project Manager: HO
2,3,6 & 7	Prepare changes to global staffing to improve overall service delivery taking into account the requirements of the new fire stations at Bishop Auckland and Spennymoor (elements of the proposed changes must take place on the opening)	Indirect costs associated with staff time	March 2011	Project Sponsor: DO Project Manager: HO
COMMUNITY SAFETY				
3	Review the Community Safety Strategy, including resource stability	Indirect costs related to staff time	September 2010	Project Sponsor: DCS Project Manager: HCS
2	Review the Legislative Fire Safety establishment using the CFRMIS resources model	Indirect costs related to staff time	December 2010	Project Sponsor: DCS Project Manager: HCS
CORPORATE SERVICES				
6	Review Data Quality Management Policy	Indirect costs associated with staff time	December 2010	Project Sponsor: CPPM Project Manager: PIM

ANNEX 3 COUNTY DURHAM & DARLINGTON'S PERFORMANCE COMPARISONS 2006/07

ALL FIRE AND RESCUE SERVICES

Fire Indicators

BV	Description	CDDFRA	Best	Average	Worst
142ii	Primary Fires per 10,000 population	30.9	17.5	25.2	41.5
142iii	Accidental Fires in Dwellings per 10,000 dwellings	18.3	9.3	15.6	33.7
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0.67	0	0.38	1.05
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	6.0	1.4	6.1	16.7
144	% of Accidental Fires in Dwellings Confined to Room of Origin	92.8	95.7	91.2	86
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0.8	0	0.4	1.3
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.4	0.1	0.4	1.0
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	98.6	42.1	123.0	199.1
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	6.9	2	4.8	11.1
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	7.1	3.2	6.5	15.0
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	64.5	5.0	29.3	107.0
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.4	0.1	0.6	1.7
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	16.3	6.9	12.6	21.9
208	% of People in Accidental Dwelling Fires Who Escaped Unharmed Without Fire and Rescue Assistance at the Fire	86.0	99.1	92.0	81.1
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	31.7	61.0	42.0	19.9
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	9.8	7.9	13.4	26.1
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	58.5	23.7	44.6	71.9



Corporate Health Indicators

BV	Description	CDDFRA	Best	Average	Worst
2i	Equality Standard for Local Government	2	4	1	<1
2ii	Duty to Promote Race Equality	89%	100%	79%	0%
8	% of Undisputed Invoices Paid in 30 Days (Note 1)	98.9	99.6	93.9	67.2
11i	% of Top 5% of Earners that are Women	13.8	15.8	6.4	0
11ii	% of Top 5% of Earners that are from BME Communities	3.9	9.1	1.6	0
11iii	% of Top 5% of Earners that are disabled	0	9.1	1.1	0
12i	Days/Shifts Lost to Sickness by Whole-time Uniformed Staff	6.3	3.8	8.3	12.6
12ii	Days/Shifts Lost to Sickness by All staff (Note 1)	6.3	5.8	8.6	11.3
15i	Ill Health Retirements as a Percentage of the Total Workforce: Whole-time Fire-fighters	0	0	0.4	1.6
15ii	Ill Health Retirements as a Percentage of the Total Workforce: Control and Non-Uniformed Staff	0	0	0.2	1
16i	% of Employees with a Disability: Whole-time and Retained Duty System	0.7	2.4	0.6	0
16ii	% of Employees with a Disability: Control and Non-Uniformed	9.4	13.2	2.5	0
17a	% of Uniformed Staff from Ethnic Minority Communities	1.0	9.6	1.5	0
150	Expenditure per Head of Population (£)*	48.2	29.8	41.0	59.1
210	% of Women Fire-fighters	2.0	6.3	3.1	1.2

Notes: I: Excludes County Fire Authorities which are included in the indicator published by County Councils

*Communities and Local Government Finance Return and ONS 2006 Mid-Year Estimates

■ Represents County Durham and Darlington's Performance

REGIONAL FIRE AND RESCUE SERVICES

Fire Indicators

BV	Description	Best	←————→		Worst
142ii	Primary Fires per 10,000 population	27.0	28.5	30.9	41.4
142iii	Accidental Fires in Dwellings per 10,000 dwellings	11.5	13.7	18.3	33.7
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0	0.37	0.67	0.97
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	3.0	3.9	5.6	6.0
144	% of Accidental Fires in Dwellings Confined to Room of Origin	95.6	93.3	92.8	88.0
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0.2	0.5	0.7	0.8
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.4	0.4	0.4	0.6
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	79.9	98.6	110.9	197.9
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	5.1	6.9	8.2	8.3
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	5.7	7.1	10.7	10.9
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	64.5	83.8	107.0	-
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.3	0.4	0.5	-
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	12.4	16.3	16.6	21.9
208	% of People in Accidental Dwelling Fires Who Escaped Unharmful Without Fire and Rescue Assistance at the Fire	94.4	93.3	86.0	-
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	60.8	39.6	34.3	31.7
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	8.2	9.8	10.1	17.7
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	31.0	48.0	50.2	58.5



Corporate Health Indicators

BV	Description	Best			Worst
2i	Equality Standard for Local Government	2	2	2	2
2ii	Duty to Promote Race Equality	100%	95%	89%	63%
8	% of Undisputed Invoices Paid in 30 Days (Note 1)	98.9	98.7	92.2	Note 1
11i	% of Top 5% of Earners that are Women	14.5	13.8	9.8	0
11ii	% of Top 5% of Earners that are from BME Communities	3.9	2.4	1.6	0
11iii	% of Top 5% of Earners that are disabled	1.61	0	0	0
12i	Days/Shifts Lost to Sickness by Whole-time Uniformed Staff	6.3	7.6	8.0	10.1
12ii	Days/Shifts Lost to Sickness by All staff (Note 1)	6.3	8.7	8.7	Note 1
15i	Ill Health Retirements as a Percentage of the Total Workforce: Whole time Fire-fighters	0	0.2	0.7	0.8
15ii	Ill Health Retirements as a Percentage of the Total Workforce: Control and Non-Uniformed Staff	0	0	0	1
16i	% of Employees with a Disability: Whole-time and Retained Duty System	0.7	0.7	0	0
16ii	% of Employees with a Disability: Control and Non-Uniformed	9.4	2.5	1.6	1.4
17a	% of Uniformed Staff from Ethnic Minority Communities	1.0	0.7	0.6	0.5
150	Expenditure per Head of Population (£)*	48.2	50.2	51.3	59.1
210	% of Women Fire-fighters	3.4	3.0	2.5	2.0

Notes: I: Excludes County Fire Authorities which are included in the indicator published by County Councils

*Communities and Local Government Finance Return and ONS 2006 Mid - Year Estimates

■ Represents County Durham and Darlington's Performance

■ Cleveland Fire and Rescue

■ Tyne and Wear Fire and Rescue

■ Northumberland Fire and Rescue

FAMILY GROUP FIRE AND RESCUE SERVICES (NOTE 1)

Fire Indicators

BV	Description	Best ← → Worst												
142ii	Primary Fires per 10,000 population	19.5	19.9	20.2	20.7	20.8	21.4	22.0	24.3	25.0	25.9	26.8	30.9	31.1
142iii	Accidental Fires in Dwellings per 10,000 dwellings	9.3	12.4	13.6	14.0	14.2	15.1	15.3	15.5	15.5	15.9	17.4	18.3	19.4
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0.00	0.12	0.14	0.17	0.25	0.32	0.39	0.40	0.40	0.43	0.47	0.67	1.05
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	2.0	3.1	3.2	3.5	3.7	4.2	4.4	5.3	6.0	6.7	6.9	7.0	7.4
144	% of Accidental Fires in Dwellings Confined to Room of Origin	93.7	93.5	93.2	92.9	92.8	92.8	91.0	91.0	90.9	90.5	89.2	88.1	87.7
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0.0	0.1	0.1	0.2	0.2	0.3	0.3	0.3	0.4	0.5	0.5	0.6	0.8
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.2	0.2	0.2	0.2	0.3	0.3	0.3	0.3	0.4	0.4	0.4	0.4	0.5
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	42.1	64.5	72.0	84.7	98.6	110.0	114.3	130.5	133.9	165.8	170.5	197.5	199.1
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	2.4	2.8	2.9	3.4	3.6	4.0	4.2	4.3	4.5	4.6	5.1	5.7	6.9
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	3.4	3.7	4.0	4.0	4.2	4.4	5.3	5.6	5.9	6.4	7.1	7.3	11.6
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	5.8	10.4	10.5	10.6	11.6	12.5	15.8	18.0	19.4	19.7	31.2	64.5	N/A
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.2	0.2	0.2	0.4	0.4	0.5	0.5	0.6	0.7	0.9	0.9	1.7	N/A
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	8.5	8.7	8.7	11.1	11.6	11.9	11.9	12.0	13.2	15.6	16.2	16.3	16.6
208	% of People in Accidental Dwelling Fires Who Escaped Unharmed Without Fire and Rescue Assistance at the Fire	99.1	96.6	96.3	95.7	95.4	95.4	92.9	92.7	90.0	89.2	86.0	N/A	N/A
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	52.3	50.2	44.9	44.8	43.5	43.0	42.5	42.5	42.4	40.8	39.9	31.7	19.9
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	8.2	9.8	9.8	10.4	12.2	12.5	14.1	15.6	16.4	17.6	17.9	18.8	26.1
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	23.7	31.2	37.3	38.9	41.3	42.0	43.0	43.4	44.5	47.7	48.8	58.5	71.9



Corporate Health Indicators

BV	Description	Best ←————→ Worst													
2i	Equality Standard for Local Government	3	2	2	2	2	2	2	2	2	1	1	1	1	<1
2ii	Duty to Promote Race Equality	89%	89%	79%	79%	79%	74%	74%	74%	68%	68%	68%	63%	0%	
8	% of Undisputed Invoices Paid in 30 Days (Note 2)	98.9	98.1	97.5	96.7	96.1	94.7	90.8	88.3	Note 2	Note 2	Note 2	Note 2	Note 2	
11i	% of Top 5% of Earners that are Women	14.3	13.8	13.9	12.0	11.4	8.2	7.1	6.1	5.9	3.7	3.2	0	0	
11ii	% of Top 5% of Earners that are from BME Communities	9.1	3.9	3.7	3.0	2.9	1.6	0	0	0	0	0	0	0	
11iii	% of Top 5% of Earners that are disabled	9.09	3.03	2.13	0	0	0	0	0	0	0	0	0	0	
12i	Days/Shifts Lost to Sickness by Whole-time Uniformed Staff	4.4	5.3	5.4	6.3	7.2	7.4	8.7	9.5	9.7	9.9	10.7	12.1	N/A	
12ii	Days/Shifts Lost to Sickness by All staff (Note 2)	6.2	6.3	7.6	8.0	9.0	10.6	10.7	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2	
15i	Ill Health Retirements as a Percentage of the Total Workforce: Whole-time Fire-fighters	0	0	0	0	0	0	0.3	0.3	0.7	0.7	0.8	0.8	1.0	
15ii	Ill Health Retirements as a Percentage of the Total Workforce: Control and Non-Uniformed Staff	0	0	0	0	0	0	0	0	0	0	0.6	0.7	0.7	
16i	% of Employees with a Disability: Whole-time and Retained Duty System	2.4	1.5	1.2	1.1	0.2	0.3	0.3	0.3	0	0	0	0	0	
16ii	% of Employees with a Disability: Control and Non-Uniformed	9.4	6.9	4.9	4.1	3.5	3.1	1.0	0.7	0.7	0.6	0	0	0	
17a	% of Uniformed Staff from Ethnic Minority Communities	3.3	2.0	1.7	1.7	1.6	1.6	1.5	1.1	1.0	1.0	0.9	0.8	0.6	
150	Expenditure per Head of Population (£) *	29.8	30.5	31.3	34.6	34.9	35.7	35.8	36.8	38.8	40.3	41.4	45.9	48.2	
210	% of Women Fire-fighters	5.0	5.0	3.4	3.4	3.1	2.9	2.6	2.5	2.4	2.3	2.2	2.1	2.0	

Notes: 1: Family Group Fire and Rescue Services include: Bedfordshire, Buckinghamshire, Cambridgeshire, County Durham and Darlington, Dorset, East Sussex, Norfolk, Northamptonshire, Oxfordshire, Royal Berkshire, Suffolk, West Sussex and Wiltshire
 2: Excludes County Fire Authorities which are included in the indicator published by County Councils
 3: Source: Communities and Local Government Annual Returns and Fire Statistics 2006/07; ONS 2006 Mid-Year Estimates

*Communities and Local Government Finance Return and ONS 2006 Mid-Year Estimates

■ Represents County Durham and Darlington's Performance N/A = Not Available

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