

BV 142: Calls to: (ii) Primary Fires per 10,000 Population; and iii) Accidental Fires in Dwellings per 10,000 Dwellings. (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(ii)	37.6	32.2	29.5	30.9	27.6	29.7	28.5	27.3	1
(iii)	18.4	17.6	17.7	18.3	14.9	17.1	15.9	14.6	

We experienced a high rise of incident activity during the very hot weather in the summer months of 2006.

In 2007/08 we will implement our recently reviewed community safety strategy and expand our community safety capabilities to deliver it. In addition we will implement arrangements for evaluating community safety initiatives to ensure we are targeting the right areas of the community.

BV 143: i) Deaths and ii) Injuries (Excluding Precautionary Checks) Arising from Accidental Fires in Dwellings per 100,000 Population (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(i)	0.84	0.34	0.17	0.67	0.34	0.34*	0.34*	0.34*	1,2,3
(ii)	11.5	4.2	3.5	6.3**	3.4	3.7	3.5	3.3	

* The targets for future years have been set realistically to ensure that we do not have any more than two fire deaths in any given year.

**At the time of going to print the Service is undertaking its annual verification process relating to the classification of injuries in conjunction with hospitals.

In 2007/08 we will implement arrangements for evaluating community safety initiatives to ensure that resources are invested effectively. We will also increase capacity for carrying out home fire safety checks.

The nature of injuries arising from these incidents will be a focus of the Community Safety Team in 2007/08 and any remedial actions identified will be fed into their educational programmes.

BV 144: Percentage of Accidental Fires in Dwellings Confined to Room of Origin (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	91.3	91.7	93.1	92.9	93.1	93.4	93.9	94.4	2

As part of the indicator relates to 'good practice' in respect of stopping fire spread by the closure of doors we will further emphasise this message during home fire safety check visits carried out by operational crews and the Community Safety Team.

BV146: Calls to Malicious False Alarms per 1,000 Population: i) not attended and ii) attended

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(i)	Not Applicable		0.7	0.6	0.7	0.6*	0.6*	0.6*	3
(ii)	Not Applicable		0.5	0.5	0.4	0.4*	0.4*	0.4*	

*These figures are set to take account of a 10% reduction in the number of calls, however because the number of calls are so small when compared to the population the effect on the target figures is minor.

The 'zero tolerance' scheme in place with mobile phone companies to immediately disconnect any mobile phone from which two hoax calls have been placed and our call challenging policy continues to be effective in reducing these types of incident.

BVI49: i) False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties.

- ii) Number of those properties with more than one attendance.
 iii) The percentage of calls which are to properties with more than one attendance. (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(i)	113.9	129.5	118.6	90.4	96.9	94.4	89.6	84.8	3
(ii)	Not Applicable		250	213	No targets set due to the uncertain nature of the calls				
(iii)	Not Applicable		55.0	50.7					

Monthly statistics on the top 30 'worst offending' premises, where these incidents have occurred are distributed to district teams. The Fire Safety Officer specifically targets these premises and works with their staff to reduce these types of calls. As a result a reduction of these calls has been achieved over recent years.

BVI50 Expenditure per Head of Population (*)

	Performance		Targets				Objective Link
	05/06	Est 06/07	06/07	07/08	08/09	09/10	
	£41.80	£44.85	£44.95	£46.96	Targets to be re-assessed each year in line with the Government's Spending Review		7

We operate effective budget management procedures to ensure that spending in year remains within the overall budget that has been set. This framework is constantly reviewed and the introduction of a revised monitoring process coupled with revised monitoring reports will ensure that we manage the budget effectively at all levels of delegation.

BV206 (i): Deliberate Primary Fires (excluding deliberate primary fires in vehicles) per 10,000 population;

(ii): Deliberate Primary Fires in Vehicles per 10,000 population;

(iii): Deliberate Secondary Fires (excluding deliberate secondary fires in vehicles) per 10,000 population;

(iv): Deliberate Secondary Fires in Vehicles per 10,000 population. (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(i)	Not Available		5.9	6.8	5.7	6.5	6.3	6.2	1,3
(ii)			8.6	7.2	8.4	6.7	6.5	6.3	
(iii)			53.7	64.6	53.6	52.3	51.3	50.3	
(iv)			0.3	0.5	0.3	0.5*	0.5*	0.5*	

*These figures are set to take account of a 10% reduction in the number of calls; however, because these are so small when compared to the population, the effect on the target figure is minor.

The Arson Reduction Strategy has paved the way for better working relationships with key partners in this area of work. It is now supported by a Local Authority partnership 'Memorandum of Understanding' which all district and borough councils have accepted and which facilitates local initiatives e.g. walkabouts, firebuster events, and boarding up of unoccupied buildings; and has seen fire-related targets being included in the District Council Crime and Disorder Strategies.

Information relating to fire trends is sent to our district teams and Durham Constabulary Community Inspectors, as well as to the Police Intelligence Units, who are assisting in a reduction of these types of fire incident. This holistic approach to improving communities and enhancing public re-assurance is in line with the 'StreetSafe' initiative in the Durham Police Force and represents robust partnership at work.

Our officers are firmly entrenched in the work of the Community Safety Partnerships. We also engage with County Durham LAA where this indicator has been given a 'Stretch' target to enable a collaborative approach to mitigate the effects this aspect of anti-social behaviour has on our communities.

However, despite all of this excellent partnership working, a period of very hot weather during the summer months of 2006 has resulted in a large and unfortunate increase of calls to deliberate secondary fires. In 2007/08 we will more robustly investigate the cause of secondary fires and pursue offenders.

BV207: Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises (*)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	Not Available		14.0	15.8	14.5	15.4	14.7	14.1	1

We will continue the enforcement of fire safety legislation, primarily the Fire Precautions (Workplace) Regulations (now replaced by the Fire Safety Order) and our Fire Safety Teams will continue to inspect and give advice in this area.

BV208: Percentage of People in Accidental Dwelling Fires Who Escaped

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	Not Available		81.1	86.1	No target set due to limited historical data				1,3

Unharmful Without Fire and Rescue Assistance at the Fire

The indicator measures the effects of the work of the Service and its partners in delivering the messages of home fire safety. Whilst we would like to see no fires from which people need to escape, the higher the percentage figure in this indicator the better; as advice such as what do to in the event of a fire, closing doors and, all importantly, the fitting and maintenance of smoke alarms go some way to ensuring people can leave safely when fires do start.

Free Home Fire Safety Checks (HFSC) are the cornerstone of our community safety work in keeping people safe in their own homes, and we will continue to refine our approach and messages to give our citizens the best advice to prevent fires and escape them if the prevention message fails.

Our sustained school-based educational programmes will ensure that we can continue to pursue a long term fire safety strategy enabling community members to escape unharmful from dwelling fires. The use of the Year Six Children's Safety Carousels, Red Alert and Be-right Spark will enable us to educate the adults of the future and access their current homes where they can cascade this education to family members.

BV209: Percentage of Fires Attended in Dwellings Where: (i) a smoke alarm has activated; (ii) a smoke alarm was fitted but not activated; and (iii) no smoke alarm was fitted

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
(i)	Not Available		35.3	31.7	No targets set due to limited historical data				3
(ii)			9.8	9.9					
(iii)			54.8	58.8					

This indicator has been included to measure the success of home safety initiatives; we provide FREE 10 year tamper-free smoke alarms as part of our HFSC strategy. In reality then, if we attend a fire where we have fitted smoke alarms as part of our HFSC then this indicator could be classed as a failure because our prevention messages appeared to have failed. On the other hand the fitting of the smoke alarm has given the occupiers an early warning and a better chance to extinguish the fire and to escape safely from the property.

We have put in place a 10 year strategy to fit smoke alarms and issue free advice to every household in County Durham and Darlington and we will continue to progress with this rolling programme ensuring that the appropriate level of domestic fire protection and detection is in place commensurate with the risk to that property.

We will continue to drive home the important messages relating to smoke alarm maintenance re-enforcing the National Community Fire Safety Centre straplines of 'Push the Button Not Your Luck' and 'Test Your Smoke Alarms Weekly' encouraging occupiers to test their smoke alarms on a regular basis to ensure that they work.

The Service will also replace the existing battery operated smoke alarms within a domestic dwelling whilst personnel conduct a HFSC to mitigate the effects of non-operation of alarms in a fire situation.

BV210: Percentage of Women Fire-fighters

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	1.9	1.7	2.3	2.0	12.6	13.8	15.0	Targets to be re-assessed in light of any new Government guidance	5

The number of female retained fire-fighters has decreased as a result of successful applications to whole-time positions in other parts of the region. It is hoped to increase this figure during 2007/08 with future whole-time/retained recruitment and Positive Action events as part of the Regional Equality Group Positive Action Plan.

LPI 2(i): Fire Control Operator Pick Up Times (seconds)

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	Not Available	1.4	1.2	1.1	1.2	1.2	1.2	1.2	2

This indicator equates to efficiency within Control and relates to the time it takes one of our operators to answer a priority call being passed to the Service by a network provider such as British Telecom or Cable and Wireless.

Control is working closely with the National and Regional FiReControl Project Teams to provide accurate performance information prior to migrating to the Regional Control Centre. The suggested National performance standard for call handling is 100% of calls to be answered within an average of 9 seconds; we already exceed those expectations.

LPI 5(i): Road Traffic Collisions (RTC) Attended

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	374	395	440	450	Targets will be developed when more meaningful information is obtained via the work-streams.				1

The Chief Fire Officers Association (CFOA) has established a national Road Safety Group and has been extremely active in promoting RTC reduction in recent months. Work-streams in support of the Road Safety strategy have been set up and our Chief Executive Officer is now leading on the sub group for marketing and communications. The other sub groups are working on prevention; response and delivery; protection; and inter-agency and partnership working. In addition we are active members of the County Durham and Darlington Casualty Reduction Forum working in partnership with key agencies such as the Local Authority road safety teams and the Police to drive down deaths and injuries in line with the Government's 2010 key performance targets.

LPI 59

- a) (i): **Percentage of Dwelling Fires at which the Attendance Time (for the first attending appliance) was within 8 Minutes**
 (ii): **Percentage of Dwelling Fires at which the Attendance Time (for the first attending appliance) was within 11 Minutes**
- b) (i): **Percentage of Road Traffic Collision at which the Attendance Time (for the first attending appliance) was within 11 Minutes**
 (ii): **Percentage of Road Traffic Collision at which the Attendance Time (for the first attending appliance) was within 15 Minutes**

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
a (i)	Not Available		70.6	69.2	70.0	70.0	70.0	70.0	2
a (ii)			91.5	90.6	90.0	90.0	90.0	90.0	
b (i)			82.3	85.2	75.0	75.0	75.0	75.0	
b (ii)			95.9	96.4	90.0	90.0	90.0	90.0	

The target figures have been derived from an intensive process to establish the actual risk to members of the community as part of IRMP and are based on robust evidence produced from our computer based FSEC Toolkit, as well as professional judgement of experienced officers.

The planned location for the new station at Spennymoor will greatly assist in improving the attendance times for this particular area of the County which at present is recognised as a difficult location to meet our target. Where the target has not been met, all these incidents have been investigated by our District Managers to establish any cause and ensure that any trends are identified and monitored for future performance.

LPI 68: Home Fire Safety Checks Carried Out

	Performance				Targets				Objective Link
	03/04	04/05	05/06	06/07	06/07	07/08	08/09	09/10	
	3,911	7,411	8,256	10,714	21,780	13,346*	13,346	13,346	3

*The targets for 2007/08 onwards have been reviewed by District Teams to reflect local circumstances and risk.

The number of completed HFSC to date has continued to rise steadily with a 30% increase in performance compared to last year. Operational personnel have now spent over 6% more of their targeted time advising our community members in community safety matters.

Our improved performance in this area could only be linked to the concerted efforts of our staff and our partners; the three core messages of **Prevention, Detection** and **Escape Behaviour** have continued to prove their value.

The recruitment of 5 additional Fire Community Support Officers has enabled the Service to further focus our community safety efforts on the most vulnerable including hot-strike initiatives in identified 'Hotspot' areas, foreign nationals and the targeting of the Traveller sites located across the Service's area.

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The CFA meets on a regular basis and welcomes attendance from members of the public. For further information visit our website www.ddfire.gov.uk or, alternatively contact the Corporate Planning and Performance Team at Fire and Rescue Service Headquarters (0191 3324297)

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ABBREVIATIONS

Outlined below is a list of abbreviations used in this Plan.

AC	Audit Commission
AMSD	Area Manager Service Delivery
AMSS	Area Manager Service Support
AOM	Assistant Operations Manager
APM	Assistant Personnel Manager
ARC	Arson Reduction Co-ordinator
BME	Black and Minority Ethnic
BVPI	Best Value Performance Indicator
BVPP	Best Value Performance Plan
BVR	Best Value Review
CBRN	Chemical, Biological, Radiological and Nuclear
CCU	Civil Contingencies Unit
CDRA	Crime and Disorder Reduction Act
CEO	Chief Executive Officer
CFRA	Chairman of Fire and Rescue Authority
CFOA	Chief Fire Officers Association
CLG	Department of Communities and Local Government
CM	Communications Manager
CSM	Community Safety Manager
CPA	Comprehensive Performance Assessment
DCS	Director of Corporate Services
DO	Director of Operations
DOPD	Director of Organisational and People Development
DoT	Direction of Travel
EA	Equality Advisor
FS Clerk	Fire Safety Clerk
FSEC	Fire Service Emergency Cover
FSM	Fire Safety Manager
HCPP	Head of Corporate Planning and Performance
HF	Head of Finance
HFSC	Home Fire Safety Check
ICT	Information Communications Technology
IM	Information Manager

IPDS	Integrated Personal Development
IRMP	Integrated Risk Management Plan
LAA	Local Area Agreement
LDM	Learning and Development Manager
LPIs	Local Performance Indicators
LPSA	Local Public Service Agreement
LSP	Local Strategic Partnership
NEIP	North East Improvement Partnership
ODPM	Office of the Deputy Prime Minister
OM	Operations Manager
PCT	Primary Care Trust
PFI	Private Finance Initiative
PM	Personnel Manager
RAM	Risk and Audit Manager
SOA	Super Output Area
SP&PMF	Strategic Planning & Performance Management Framework
TUPE	Transfer of Undertakings of Public Employment
UoR	Use of Resources
VFM	Value for Money

References

For further information in respect of our Integrated Risk Management Plan (IRMP) please refer to our website www.ddfire.gov.uk. Alternatively you can obtain a copy from our Corporate Planning and Performance Team at our Headquarters (0191 3324297)

Annexes

ANNEX I

Strategic Objectives: Measures and Targets

I. identify and reduce risks from fire and other hazards to achieve safer, stronger communities

Measure	Target 2012
BV 142 (ii) – calls to primary fires per 10,000 population	Target to 2009/10 – 27.3 (to be reviewed)
BV 142 (iii) – calls to accidental fires in dwellings per 10,000 dwellings	Target to 2009/10 – 14.6 (to be reviewed)
BV 143 (i) – deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34 (to be reviewed)
BV 143 (ii) – injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3 (to be reviewed)
BV 206 (i) – deliberate primary fires per 10,000 population	Target to 2009/10 – 6.2 (to be reviewed)
BV 206 (ii) – deliberate primary fires in vehicles per 10,000 population	Target to 2009/10 – 6.3 (to be reviewed)
BV 206 (iii) – deliberate secondary fires per 10,000 population	Target to 2009/10 – 50.3 (to be reviewed)
BV 206 (iv) – deliberate secondary fires in vehicles per 10,000 population	Target to 2009/10 – 0.5 (to be reviewed)
BV 207 – fires in non-domestic premises per 1,000 non-domestic premises	Target to 2009/10 – 14.1 (to be reviewed)
BV 208 – % of people who escaped unharmed from accidental dwelling fires without F&R assistance at the fire	No target set
LPI 5(i) – road traffic collisions attended	Working towards targets of 211 adults killed or seriously injured by 2010 and 31 children killed or seriously injured by 2010.

2. respond effectively and competently to emergency incidents to prevent loss of life, injury and damage, with resources targeted to risk

Measure	Target 2012
BV 143 (i) – deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34 (to be reviewed)
BV 143 (ii) – injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3 (to be reviewed)
BV 144 – % of accidental fires in dwellings confined to room of origin	Target to 2009/10 – 94.4% (to be reviewed)
LPI 2 (i) – fire control operator Pick-up Time (seconds)	1.2 seconds
LPI 59a) (i) - % of dwelling fires at which attendance time (for first appliance) was within 8 minutes	70%
LPI 59a) (ii) - % of dwelling fires at which attendance time (for first appliance) was within 11 minutes	90%
LPI 59b) (i) - % of road traffic collisions at which attendance time (for first appliance) was within 11 minutes	75%
LPI 59b) (ii) - % of road traffic collisions at which attendance time (for first appliance) was within 15 minutes	90%

3. define and deliver our role in the community to improve the well-being and quality of life for our communities

Measure	Target 2012
BV 143 (i) – deaths arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 0.34 (to be reviewed)
BV 143 (ii) – injuries (excluding precautionary checks) arising from accidental fires in dwellings per 100,000 population	Target to 2009/10 – 3.3 (to be reviewed)
BV 146 – calls to malicious false alarms per 1,000 population (i) attended and (ii) not attended	Targets to 2009/10 – (i) 0.6, (ii) 0.4 (to be reviewed)
BV 149 (i) – false alarms caused by automatic fire detection per 1,000 non-domestic properties	Target to 2009/10 – 84.8 (to be reviewed)
BV 206 (i) – deliberate primary fires per 10,000 population	Target to 2009/10 – 6.2 (to be reviewed)
BV 206 (ii) – deliberate primary fires in vehicles per 10,000 population	Target to 2009/10 – 6.3 (to be reviewed)
BV 206 (iii) – deliberate secondary fires per 10,000 population	Target to 2009/10 – 50.3 (to be reviewed)
BV 206 (iv) – deliberate secondary fires in vehicles per 10,000 population	Target to 2009/10 – 0.5 (to be reviewed)
BV 208 – % of people who escaped unharmed from accidental dwelling fires without the assistance of the FRS	No target set
BV 209 (i) – % of fires attended in dwellings where a smoke alarm had activated	No target set
BV 209 (ii) – % of fires attended in dwellings where a smoke alarm was fitted but did not activate	No target set
BV 209 (iii) – % of fires attended in dwellings where no smoke alarm was fitted	No target set
LPI 68 – numbers of home fire safety checks carried out	13,346

4. invest in the skills and potential of all our people through continuous personal and professional development

Measure	Target 2012
Develop a suite of indicators to evaluate the effectiveness of the Integrated Personal Development System	Target to be set in line with the development of the indicators

5. optimise the contribution of all our people in a rewarding, challenging and safe environment

Measure	Target 2012
BV 2 (i) - the level of the Equality Standard for Local Government to which the Authority conforms	Level 5 of the Equality Standard
BV 2 (ii) - the duty to promote race equality	100% compliant
BV 11 (i) - percentage of top 5% of earners that are women	Target to 20010/11 – 18.4% (to be reviewed)
BV 11 (ii) - percentage of top 5% of earners from Black and Minority Ethnic Communities	Target to 20010/11 – 5.2% (to be reviewed)
BV 11 (iii) - percentage of top 5% of earners that are disabled	13.16%
BV 12 (a) - proportion of working days/shifts lost to sickness/absence for whole-time uniformed staff	Target to 2007/08 – 6.5 (to be reviewed)
BV 12 (b) - proportion of working days lost to sickness/absence for all staff	Target to 2007/08 – 6.3 (to be reviewed)
BV 15 (a) - ill health retirements as a percentage of the total workforce – Fire-fighters Pension Scheme	Target to 2009/10 –0.7 (to be reviewed)
BV 15 (b) - ill health retirements as a percentage of the total workforce – Local Government Pension Scheme	0%
BV16 (i) - percentage of employees with a disability (whole-time and retained duty system)	13.1%
BV16 (ii) - percentage of employees with a disability (control and non-uniformed)	Target to 2009/10 – 15.5% (to be reviewed)
BV 17 (a) – percentage of uniformed staff from ethnic minority communities	Target to 2009/10 – 7.0% (to be reviewed)
BV 210 – percentage of women fire-fighters	Target to 2008/09 – 15% (to be reviewed)
LPI 17 (i) Total number of RIDDOR reportable accidents – Major Injury	
LPI 17 (ii) Total number of RIDDOR reportable accidents – Three day injury	
LPI 17 (v) (a) Total number of accidents to Personnel	

6. develop an organisation that is fit for purpose to meet the changing needs of our communities

Measure	Target 2012
Final rating of Governance Theme under Comprehensive Performance Assessment	To achieve a final rating of 4 by the end of 2008/09 and to maintain this score each year thereafter
Final rating of Performance Management Theme under Comprehensive Performance Assessment	To achieve a final rating of 4 by the end of 2008/09 and to maintain this score each year thereafter
External Auditors Report on BVPP and indicators	To receive a year on year unqualified opinion

7. deliver value for money with prioritisation of available resources based on risk

Measure	Target 2012
BV 8 - the percentage of invoices for commercial goods and services that were paid by the Authority within 30 days of such invoices being received by the Authority	100% compliant
BV150 - expenditure per head of population	Target to 2007/08 - £46.96 (to be reviewed)

ANNEX2

Business Plan and Key Station/Section Plan Projects 2007/08

Objective	Status	2007/08 Plans	Cost	Completion Date	Responsibility	Project Level
1	SP	Re-focus resources to positively impact upon the most significant risk areas for accidental dwelling fires	Indirect costs associated with staff time. Costs re initiatives will be met from the various income streams and grants.	Dec 2007	Sponsor: AMSD Manager: CSM	2
	SP	Develop a methodology for the improved investigation and analysis of the cause of nuisance fires	Growth bid for a Fire Investigation Officer successful through Decision Conferencing £36,300 (2007/08)	Sep 2007	Sponsor: CSM Manager: ARC	2
	BP 1	Devolve the responsibility for the development and delivery of local risk planning to District Teams	Station Plans £2,000 per annum financed from CPP Budget (2007/08). Training needs once identified will be addressed by the CPP	Dec 2007	Sponsor: AMSD Manager: HCPP	2
2	SP	Prepare for the merger of Controls as part of the FireControl project, to include transition arrangements	Costs and/or savings will be reflected in 2008/09 as they become available CLG to fund	Mar 2008	Sponsor: CEO Manager: DO	3
	SP	Review the provision of special appliances to deal with heavy rescue, hazardous materials and water rescue	Capital costs £300,000 in 2007/08 Capital Budget	Sep 2007	Sponsor: OM Manager: AOM	2
	SP	Progress the Regional Management Board Work Programme - Resilience (inc.FIReControl, Firelink and New Dimensions)	Costs and/or savings will be reflected in 2008/09 as they become available	Mar 2008	Sponsor: CEO Manager: DO	3
3	BP 22 (2006/07)	Carry out a baseline review in respect of community safety activity and education linked to elderly people within our communities	Indirect costs associated with staff time	Jun 2007	Sponsor: AMSD Manager: CSM	1
	SP	Introduce an arson monitoring and forecasting system as part of an anti-social behaviour strategy	Indirect costs associated with staff time	Jun 2007	Sponsor: CSM Manager: ARC	2
	SP	Re-prioritise the fire safety inspection and enforcement regime for non-domestic premises	Indirect costs associated with staff time (2007/08)	May 2007	Sponsor: FSM Manager: FS Clerk	1
	SP	Develop a strategy for engaging with partner authorities who have responsibility for road safety	Costs or savings will be reflected in 2007/08 and future years when known	Jun 2007	Sponsor: AMSD Manager: CSM	1

Key	
	Community Safety Strategy
	Performance Management Strategy
	Human Resources Strategy
	Communications Strategy
	External Audit
	National, Regional, Local Initiatives
	BP Business Plan Project
	SP Section/Station Plan Project

Objective	Status	2007/08 Plans	Cost	Completion Date	Responsibility	Project Level
4	BP	Implement a Role Specific Development Policy	Indirect costs associated with staff time (2007/08)	Jan 2008	Sponsor: AMSS Manager: LDM	1
	BP	Implement a Leadership Development Policy	Indirect costs associated with staff time (2007/08)	Oct 2007	Sponsor: CEO Manager: AMSS	1
	BP	Implement a Management Development Policy	Indirect costs associated with staff time (2007/08)	Oct 2007	Sponsor: AMSS Manager: LDM	1
	BP	Implement an Incident Management Policy	Indirect costs associated with staff time (2007/08)	Dec 2007	Sponsor: AMSS Manager: LDM	1
5	BP6 (2006/07)	Develop & implement a succession plan to include a protocol for changing roles from uniformed to non-uniformed	£45,000 successful growth bid from Essential Development Support Grant	Mar 2008	Sponsor: DOPD Manager: AMSS	1
	BP	Work towards the 'Silver' Health Award	Successful growth bid of £20,000 for early Intervention Health Initiatives	Mar 2008	Sponsor: PM Manager: APM	1
	SP	Achieve Level 3 of the Equality Standard	Portfolio of evidence against level 3 checklist. Auditor verification (auditors to be determined nationally)	Mar 2008	Sponsor: PM Manager: EA	1
	SP	Undertake a cultural audit/staff attitude survey	Improvement in awareness of equality policies and procedures. Comparative future cultural audit and staff attitude results	Dec 2007	Sponsor: PM Manager: EA	2

Key	
	Community Safety Strategy
	Performance Management Strategy
	Human Resources Strategy
	Communications Strategy

	External Audit
	National, Regional, Local Initiatives
	BP Business Plan Project
	SP Section/Station Plan Project

Objective	Status	2007/08 Plans	Cost	Completion Date	Responsibility	Project Level
6	BP 31 (2006/07)	Review and revise the Service's structure and establishment	Costs or savings will be reflected in relevant budgets as they become known	Apr 2007	Sponsor: CFRA Manager: CEO	2
	SP	Assess the implications of the White Paper 'Strong and Prosperous Communities' and the CDRA for Fire and Rescue Authorities.	Indirect costs associated with staff time (2007/08)	Jun 2007	Sponsor: CEO Manager: HCPP	2
	BP	Integrate of the Legislative and Community Safety Teams	Indirect costs associated with staff time (2008/09)	Sep 2007	Sponsor: AMSD Manager: CSM	2
	SP	Implement a New Corporate Identity	Existing stocks of materials will be exhausted Costs for new areas estimated at £20,000 will be funded from the existing budgets	Mar 2008	Sponsor: HCPP Manager: CM	1
7	BP	Establish audit and review arrangements for the Service	Successful growth bid of £40,000 for an Risk and Audit Manager (2007/08)	Jun 2007	Sponsor: DCS Manager: RAM	1
	BP	Develop a mechanism to determine annually the context and cost of the Service and be able to demonstrate vfm	A growth bid of £33,600 has been approved for the appointment of a Service Performance Analyst. (2007/08).	Jul 2007	Sponsor: DCS Manager: HF	1
	BP	Establish Information and Data Quality Management Arrangements	Successful growth bid of £52,000 for an Information Manager and system (2007/08)	Mar 2008	Sponsor: DCS Manager: IM	2
	BP 30 (2006/07)	Develop an Overarching Information Security Policy	Costs or savings will be reflected in budgets as they become available	Jun 2007	Sponsor: DCS Manager: IM	1
	BP 3 (2006/07)	Review the Authority's governance arrangements	Member training £10,000 (Funded via Building Capacity – NE IP)	Jun 2007	Sponsor: CFRA Manger: CEO	2
	BP	Best Value Review of the Service Level Agreement for Legal Services	Costs and benefits of legal services provision to be quantified	Mar 2008	Sponsor: CEO Manager: DCS	2
	BP	Best Value Review of the Service Level Agreement for Financial Services	Costs and benefits of financial services provision to be quantified	Mar 2008	Sponsor: DCS Manager: HF	2
	SP	Develop and Implement an Annual Awards Ceremony	Venue, catering, awards, speakers etc estimated costs £10,000 funded from existing CPP Budget (2007/08)	Jul 2007	Sponsor: HCPP Manager: CM	1

ANNEX 3

Family Group Fire and Rescue Services (Note 1) 2005/06 Fire Indicators

BV	Description	Best ←————→ Worst												
		18.8	19.7	20.9	21.2	21.9	22.5	22.7	26.4	27.2	27.5	27.6	29.5	33.2
142ii	Primary Fires per 10,000 population	18.8	19.7	20.9	21.2	21.9	22.5	22.7	26.4	27.2	27.5	27.6	29.5	33.2
142iii	Accidental Fires in Dwellings per 10,000 dwellings	9.6	12.1	14.3	14.7	15.2	16.0	16.1	16.5	16.6	17.3	17.7	17.9	21.1
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0	0	0	0.12	0.13	0.17	0.27	0.28	0.29	0.43	0.51	0.61	0.64
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	2.8	3.5	4.1	4.6	5.7	6.6	6.9	6.9	7.3	7.7	7.9	8.2	8.5
144	% of Accidental Fires in Dwellings Confined to Room of Origin	93.1	92.2	92.1	91.9	91.7	91.5	91.3	91.1	90.5	90.0	88.9	87.3	84.3
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0	0	0.2	0.2	0.3	0.3	0.3	0.3	0.4	0.5	0.5	0.6	0.7
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.1	0.2	0.2	0.3	0.3	0.3	0.3	0.4	0.4	0.4	0.5	0.5	0.5
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	46.0	60.5	74.3	89.8	101.1	118.6	124.1	127.6	147.5	168.6	192.3	193.1	193.5
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	2.7	2.9	3.3	3.4	3.5	3.7	3.8	4.3	4.4	5.1	5.1	5.9	6.7
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	3.4	4.1	4.1	4.3	5.3	5.4	5.8	7.0	7.1	8.1	8.6	8.6	11.6
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	10.2	11.0	11.2	12.9	14.0	14.5	15.1	16.8	17.7	19.0	22.1	34.6	53.7
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.3	0.3	0.5	0.5	0.7	0.7	0.8	0.8	0.8	0.9	1.0	1.8	2.1
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	7.7	9.3	10.7	11.0	11.5	12.2	13.5	13.6	14.0	14.6	15.5	16.7	18.3
208	% of People in Accidental Dwelling Fires Who Escaped Unharmed Without Fire and Rescue Assistance at the Fire	97.7	95.8	93.7	93.5	93.2	92.8	90.4	90.4	90.2	89.3	88.6	81.1	N/A
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	53.5	52.5	50.6	44.8	44.8	42.9	42.8	41.4	40.4	36.2	35.3	32.9	21.4
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	5.3	9.7	9.8	10.1	12.0	12.6	15.0	15.3	16.0	18.2	19.0	19.9	20.6
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	25.9	31.5	36.2	36.8	39.1	40.3	41.7	43.9	47.6	48.5	54.8	57.0	73.3

All Fire and Rescue Services 2005/06 Fire Indicators

BV	Description	CDDFRA	Best	Better	Average	Worst
142ii	Primary Fires per 10,000 population	29.5	18.0	21.2	26.7 ●	47.3
142iii	Accidental Fires in Dwellings per 10,000 dwellings	17.7	9.6	13.8	16.5 ●	34.2
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0.17	0 ●	0.25	0.38	0.86
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	3.5	2.1 ●	4.7	7.1	17.2
144	% of Accidental Fires in Dwellings Confined to Room of Origin	93.1	96.7 ●	91.9	90.6	84.3
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0.7	0	0.2	0.4 ●	1.4
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.5	0.1	0.3	0.5 ●	1.2
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	118.6	45.6	99.9 ●	124.9	198.7
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	5.9	2.3	3.5	5.0 ●	11.1
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	8.6	1.4	4.5	7.4 ●	15.9
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	53.7	3.7	14.0	28.5 ●	100.3
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.3	0.1 ●	0.4	0.7	2.1
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	14.0	6.9	10.9	13.3 ●	22.5
208	% of People in Accidental Dwelling Fires Who Escaped Unharmful Without Fire and Rescue Assistance at the Fire	81.1	97.7	95.1	91.7	81.1 ●
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	35.3	56.4	45.5	40.6 ●	21.4
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	9.8	5.3 ●	11.0	13.1	21.4
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	54.8	25.9	40.3	46.3 ●	73.3

All Fire and Rescue Services 2005/06 Corporate Health Indicators

BV	Description	CDDFRA	Best	Better	Average	Worst
2i	Equality Standard for Local Government	2	4	2 ●	1	<1
2ii	Duty to Promote Race Equality (Percentages)	79	100	89 ●	77	37
8	% of Undisputed Invoices Paid in 30 Days (Note 1)	97.5	99.5	97.5 ●	89.4	4.6
11i	% of Top 5% of Earners that are Women	2.8	18.1	7.1	5.3 ●	0
11ii	% of Top 5% of Earners that are from BME Communities	2.8	7.1 ●	2.0	1.2	0
11iii	% of Top 5% of Earners that are disabled	0	7.5	0 ●	0.5	0
12i	Days/Shifts Lost to Sickness by Whole- time Uniformed Staff	7.8	5.7 ●	7.9	9.5	13.2
12ii	Days/Shifts Lost to Sickness by All staff (Note 1)	7.8	6.0 ●	8.5	9.7	13.1
15i	Ill Health Retirements as a Percentage of the Total Workforce: Whole- time Fire-fighters	1.3	0	0.2	0.9 ●	2.7
15ii	Ill Health Retirements as a Percentage of the Total Workforce: Control and Non-Uniformed Staff	0	0 ●	0	0.3	2.4
16i	% of Employees with a Disability: Whole - time and Retained Duty System	1.7	2.2 ●	0.6	0.4	0
16ii	% of Employees with a Disability: Control and Non-Uniformed	4.9	8.1 ●	3.7	2.6	0
17a	% of Uniformed Staff from Ethnic Minority Communities	0.7	9.2	1.7	1.5 ●	0
150	Expenditure per Head of Population (£)*	41.8	23.8	33.1	38.7 ●	61.0
210	% of Women Fire-fighters	2.3	5.6	3.2	2.9 ●	1.0

Notes: 1: Excludes County Fire Authorities which are included in the indicator published by County Councils
2: Source: Communities and Local Government Annual Returns and Fire Statistics 2005/06; ONS 2005 Mid -Year Estimates
*Communities and Local Government Finance Return and ONS 2005 Mid - Year Estimates

■ ● Represents County Durham and Darlington's Performance

Regional Fire and Rescue Services 2005/06 Fire Indicators

BV	Description	Best ← → Worst			
142ii	Primary Fires per 10,000 population	27.7	29.5	33.1	42.9
142iii	Accidental Fires in Dwellings per 10,000 dwellings	14.0	15.4	17.7	33.0
143i	Deaths Arising from Accidental Fires in Dwellings per 100,000 population	0.17	0.32	0.37	0.54
143ii	Injuries Arising from Accidental Fires in Dwellings per 100,000 population	2.4	3.5	4.5	7.1
144	% of Accidental Fires in Dwellings Confined to Room of Origin	95.3	93.1	91.2	89.2
146i	Calls to Malicious False Alarms per 1,000 Population: not attended	0.2	0.5	0.7	0.7
146ii	Calls to Malicious False Alarms per 1,000 Population: attended	0.4	0.5	0.6	0.6
149i	False Alarms Caused by Automatic Fire Detection per 1,000 Non-Domestic Properties	104.7	111.1	118.6	198.7
206i	Deliberate Primary Fires (excluding vehicles) per 10,000 population	5.3	5.9	8.7	9.0
206ii	Deliberate Primary Fires in Vehicles per 10,000 population	5.3	8.6	12.2	12.6
206iii	Deliberate Secondary Fires (excluding vehicles) per 10,000 population	31.3	53.7	66.9	100.3
206iv	Deliberate Secondary Fires in Vehicles per 10,000 population	0.2	0.3	0.4	0.5
207	Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises	13.3	14.0	17.9	22.2
208	% of People in Accidental Dwelling Fires Who Escaped Unharmful Without Fire and Rescue Assistance at the Fire	96.0	95.8	91.0	81.1
209i	% of Fires Attended in Dwellings Where a smoke alarm has activated	54.8	40.5	38.4	35.3
209ii	% of Fires Attended in Dwellings Where a smoke alarm was fitted but not activated	8.3	9.8	11.6	17.4
209iii	% of Fires Attended in Dwellings Where no smoke alarm was fitted	36.9	42.1	50.0	54.8

Regional Fire and Rescue Services 2005/06 Corporate Health Indicators

BV	Description	Best ←————→ Worst			
2i	Equality Standard for Local Government	2	1	1	1
2ii	Duty to Promote Race Equality Percentages)	84	79	79	63
8	% of Undisputed Invoices Paid in 30 Days (Note 1)	99.5	97.5	90.8	Note 1
11i	% of Top 5% of Earners that are Women	11.43	5.26	2.78	0
11ii	% of Top 5% of Earners that are from BME Communities	2.86	2.78	0.75	0
11iii	% of Top 5% of Earners that are disabled	1.5	0	0	0
12i	Days/Shifts Lost to Sickness by Whole- time Uniformed Staff	7.8	7.8	8.6	9.5
12ii	Days/Shifts Lost to Sickness by All staff (Note 1)	7.8	7.9	9.7	Note 1
15i	Ill Health Retirements as a Percentage of the Total Workforce: Whole- time Fire-fighters	0	0.4	0.6	1.3
15ii	Ill Health Retirements as a Percentage of the Total Workforce: Control and Non-Uniformed Staff	0	0	0.7	2.4
16i	% of Employees with a Disability: Whole - time and Retained Duty System	1.7	0.6	0.5	0
16ii	% of Employees with a Disability: Control and Non-Uniformed	6.5	4.9	2.8	1.7
17a	% of Uniformed Staff from Ethnic Minority Communities	0.9	0.7	0.6	0.2
150	Expenditure per Head of Population (£)*	41.8	50.4	50.5	61.0
210	% of Women Fire-fighters	3.4	2.3	2.2	1.7

Notes: 1: Excludes County Fire Authorities which are included in the indicator published by County Councils
2: Source: Communities and Local Government Annual Returns and Fire Statistics 2005/06; ONS 2005 Mid

- Represents County Durham and Darlington's Performance
- Cleveland Fire and Rescue
- Northumberland Fire and Rescue
- Tyne and Wear Fire and Rescue

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