



# REDUCING FALSE ALARMS

UFAS INCIDENT INFORMATION



**CFOA**  
Chief Fire Officers  
Association



**Information on reducing false alarms** can be obtained from the Fire Industry Association publication entitled 'Guidance for Responsible Persons on False Alarm Management of Fire Detection and Alarm Systems', available at [www.fia.uk.com](http://www.fia.uk.com)

**COST TO YOU:**

- Down time from evacuations
- Fines may be incurred
- Disruption to customers

**COST TO REPUTATION:**

- Image of complacency about safety
- Loss of confidence from staff/fire service

For further information please contact us:



[www.ddfire.gov.uk](http://www.ddfire.gov.uk)



0845 2234 221



#firesafety@ddfire.gov.uk



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County Durham and Darlington  
**Fire and Rescue Service**

