

# Letters of Appreciation (Details)

## Quarter 4 - 2018/19

County Durham and Darlington



No.	Date	Quarter	Year Month	Watch/Personnel Involved	Brief Details	Stn
352	04/01/2019	QTR 4	2019-January	Fire and Rescue Service	A letter was received from Sonia thanking Giles Mercy and Karl Blackburn for all their help with the packing and distribution of Christmas gifts for children in the area.	Fire and Rescue Service
353	04/01/2019	QTR 4	2019-January	Fire & Rescue Service	A thank you was received to the service in general from Luci Purves who was rescued from a fire at 114 Willow Road. She wanted to pass on her thanks to everybody involved.	Fire and Rescue Service
354	04/01/20 9	QTR 4	2019-January	Consett White Watch	An email was received from The Bridge School, Lancheater thanking Consett White Watch for attending their Christmas Fayre.	Consett Station
355	18/01/20 9	QTR 4	2019-January	Barnard Castle Personnel	A letter was received from Tom Lewis thanking Barnard Castle crew and Middleton crew for attending her home when she had a recent incident with her log burner.	Barnard Castle Station
356	25/01/20 9	QTR 4	2019-January	Durham Red Watch	A letter was received from Teetlops Childrens Ward UHND thanking Red Watch Durham for the donation of selection boxes for the children.	Durham Station
357	25/01/20 9	QTR 4	2019-January	Stanhope Personnel	Personnel at Stanhope received a thank you from Laura Wilkinson thanking them for the time they gave to show her godson around the station.	Stanhope Station
358	25/01/20 9	QTR 4	2019-January	Fire & Rescue Service	A card was received from Sherburn Road Neighbourhood Police Team thanking everybody concerned for the warm welcome and hospitality they received while residing in our gatehouse during their renovations.	Fire and Rescue Service
359	25/01/20 9	QTR 4	2019-January	Fire & Rescue Service	A letter was received from North Yorkshire FRS thanking the service for the assistance during a recent fire at Northalton Tye and Bailey Company.	Fire and Rescue Service
360	04/02/20 9	QTR 4	2019-February	Barnard Castle Personnel	A thank you was received thanking Barnard Castle Crew for their assistance during a recent traffic incident on the A68.	Barnard Castle Station
361	08/02/20 9	QTR 4	2019-February	Workshops	Ano email was received from David Wirm in which he expressed his thanks for the support and professionalism of the Workshops team in relation to work carried out on his vintage fire engine.	Fire and Rescue Service
362	15/02/20 9	QTR 4	2019-February	Middleton-in-Teesdale	A thank you letter was received from The Middleton Working Mans' group thanking crew from Middleton for their generous donation towards a new play park.	Middleton-in-Teesdale Station
363	15/02/20 9	QTR 4	2019-February	Seaham Personnel	A thank you card was received from Mrs Melanie Jackson thanking the crew from Seaham for all their help when she was involved in a RTC outside the station.	Seaham Station
364	01/03/20 9	QTR 4	2019-March	Fire & Rescue Service	A letter was received from Darlington & District National Council of Women thanking Sarah for a talk she gave at their meeting.	Fire and Rescue Service
365	08/03/20 9	QTR 4	2019-March	Fire & Rescue Service	An email was received from Cllr. Jennifer Bell in which she congratulated all staff on being awarded the IESSE Public Sector Transformation Award.	Fire and Rescue Service
366	15/03/20 9	QTR 4	2019-March	Stanhope Personnel	A letter was received from Angelina Maddison, Area Action Partnership Coordinator thanking personnel for their support at an event they held at Wolstanton School on 9th March.	Stanhope Station
367	22/03/20 9	QTR 4	2019-March	Consett Personnel	A letter was received from Lee Barnett, HART team Educator in which he thanked Mick Corfield and crew from Consett for arranging and hosting them at the station.	Consett Station
368	29/03/20 9	QTR 4	2019-March	Fire & Rescue Service	Graeme Metcalf and Mick Clark have received a thank you from Sgt Andy Sulherland, Chief Firearms Instructor. They assisted during some large motor vehicle training.	Fire and Rescue Service
369	29/03/20 9	QTR 4	2019-March	Fire & Rescue Service	An email was received from former service photographer Brian Spinks thanking everyone for the kind thoughts, messages and flowers following the sad loss of his wife Barbara.	Fire and Rescue Service
370	29/03/20 9	QTR 4	2019-March	Fire & Rescue	A letter was received from the CFA, thanking all staff for their efforts and professionalism which resulted in DDFs being awarded UK Fire & Rescue Service of the year for 2018.	Fire and Rescue Service



# Letters of Appreciation Quarter 4 - 2018/19

County Durham and Darlington  
Fire and Rescue Authority



## Compare Results (Discreet Values)

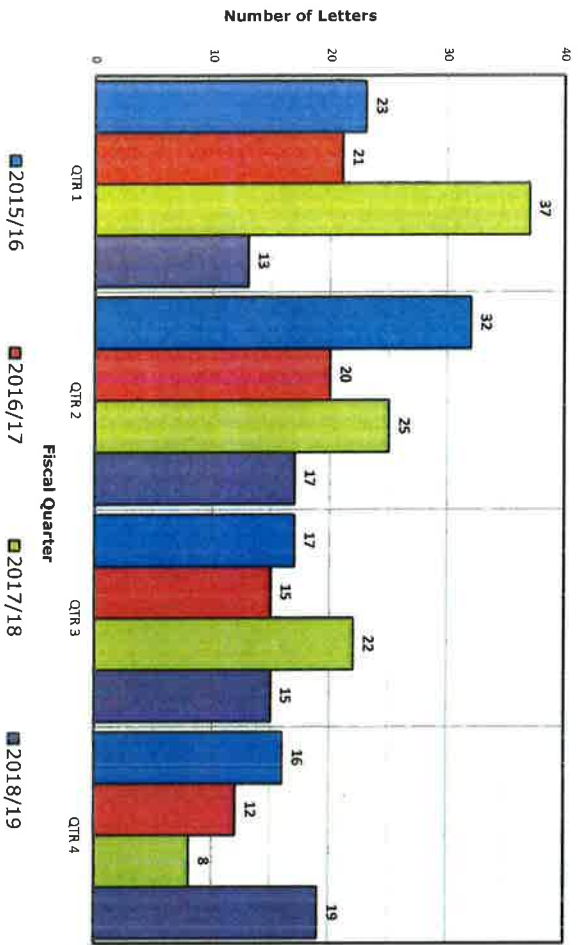
Discreet Values Quarterly

	QTR 1	QTR 2	QTR 3	QTR 4
2015/16	23	32	17	16
2016/17	21	20	15	12
2017/18	37	25	22	8
2018/19	13	17	15	19

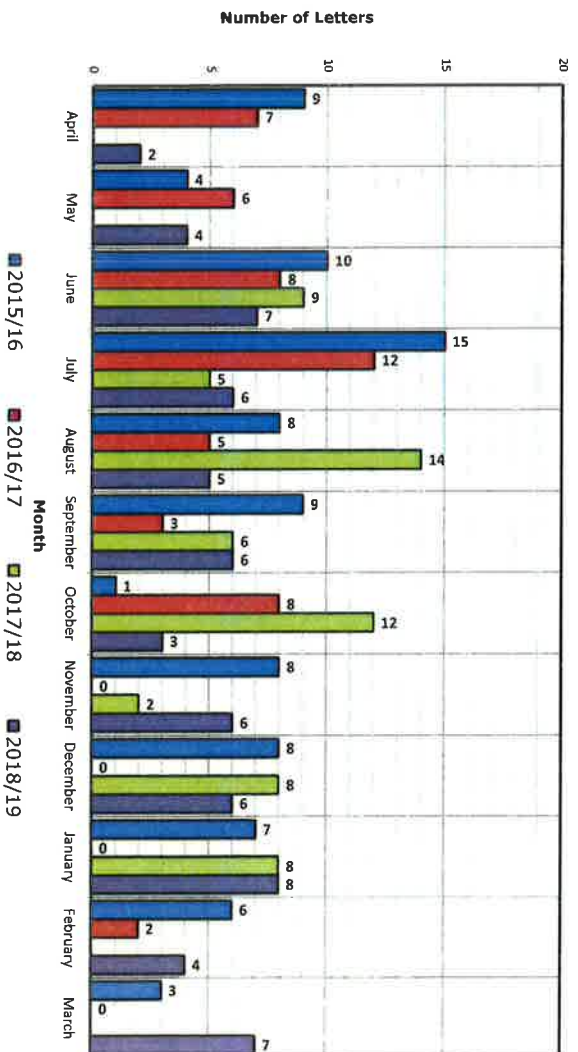
Discreet Values Monthly

	April	May	June	July	August	September	October	November	December	January	February	March
2015/16	9	4	10	15	8	9	1	8	8	7	6	3
2016/17	7	6	8	12	5	3	8	0	0	0	2	0
2017/18	0	0	9	5	14	6	12	2	8	8	0	0
2018/19	2	4	7	6	5	6	3	6	6	8	4	7

Discreet Quarters For Letters of Appreciation Received



Discreet Monthly For Letters of Appreciation Received



# Compare Results (Cumulative Values)

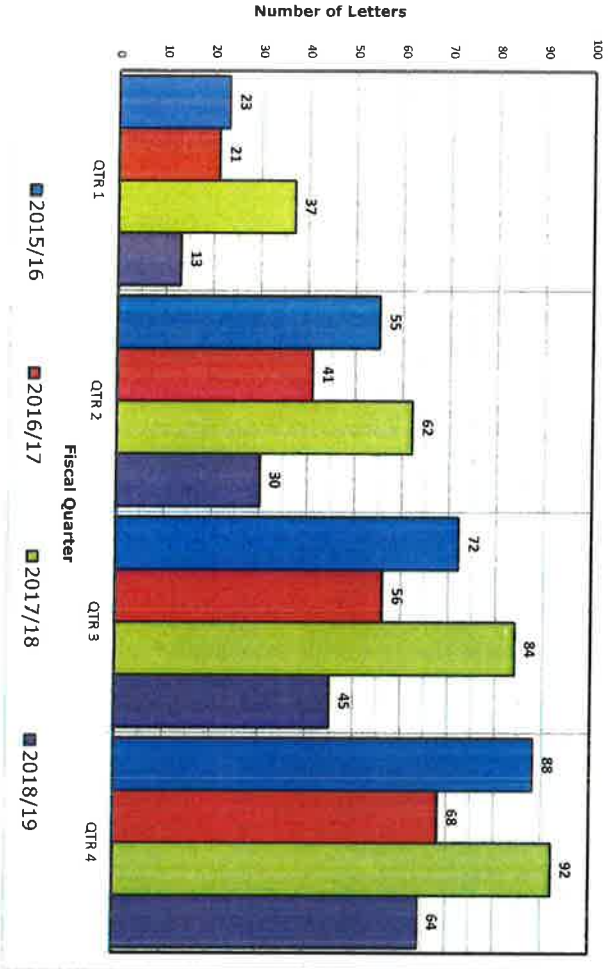
## Cumulative Values Quarterly

	QTR 1	QTR 2	QTR 3	QTR 4
2015/16	23	55	72	88
2016/17	21	41	56	68
2017/18	37	62	84	92
2018/19	13	30	45	64
2019/20				

## Cumulative Values Monthly

	April	May	June	July	August	September	October	November	December	January	February	March
2015/16	9	13	23	38	46	55	56	64	72	79	85	88
2016/17	7	13	21	33	38	41	49	49	49	49	51	51
2017/18	0	0	9	14	28	34	46	48	56	64	64	64
2018/19	2	6	13	19	24	30	33	39	45	53	57	64
2019/20												

Cumulative Quarters For Letters of Appreciation Received



Cumulative Monthly For Letters of Appreciation Received

