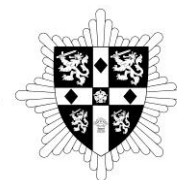


Safest People, Safest Places

County Durham and Darlington
Fire and Rescue Authority



COMBINED FIRE AUTHORITY

21 DECEMBER 2017

NOTES OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE HELD ON 8 DECEMBER 2017

REPORT OF THE CHAIR OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

Members Present: Cllr C Carr (Chair)
Cllr's D Hicks, H Nicholson

Apologies: Cllrs J Bell, D Stoker and B Jones

Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions and recommendations of the Policy and Performance Review Committee held on 8 December 2017.

Presentation – Deliberate Fires Update

2. Members were given a presentation on deliberate fires. This subject had been scrutinized by the Performance Programme Board and SLT and highlighted as an area of improvement as overall there has been a significant increase in deliberate fires, notably car fires, across the Service area. The Committee were given an overview and background detail for the specific areas of concern and the actions that have been put in place to address the issues.

The committee **noted** the report.

Fire Statistics Monitor: England 2016/17 and Operational Statistics Bulletin for England 2016/17

3. A comparative analysis of key operational performance indicators within County Durham and Darlington Fire and Rescue Service (CDDFRS) against national performance data was presented to the committee. The Service continues to perform well nationally however the number of deliberate fires, both primary and secondary, are significantly higher than the national average.

Performance report Quarter Two

4. The organisational performance indicators for quarter one were presented to the committee. Overall 73% of the strategic PI's met or exceeded their target with 81% maintaining or improving on performance compared to the previous year. The key areas of performance were highlighted to the committee.

The Committee **noted** the report.

Letters of Appreciation

5. The Committee considered the various letters of appreciation that had been submitted to the Service. The members highlighted that it was good to see that letters received were for personnel and sections from across the Service. There had been a total of 25 letters received.

The Committee **noted** the report.

Part B

Complaints

6. The Committee discussed the complaints position. There had been two formal complaints received by the service in the reporting period with one partially upheld. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.

Colin Bage, Deputy Chief Fire Officer 0191 375 5555