

## **COUNTY DURHAM AND DARLINGTON FIRE AND RESCUE SERVICE**

At a **MEETING** of the **PERFORMANCE COMMITTEE** held at Fire and Rescue Service Headquarters, **Tuesday, 11 September 2018 at 10.00am**

PRESENT: COUNCILLOR C Carr in the Chair  
DURHAM COUNTY COUNCIL: D Hicks and H Nicholson  
DARLINGTON BOROUGH COUCIL: B Jones  
OFFICERS: D Brown and S Wharton

### **Item**

#### **1 Apologies**

Apologies were received from K Wanley, Cllrs J Bell and D Stoker.

#### **2 Minutes of the previous Meeting**

The minutes of the meeting held on Wednesday 13 June 2018 were noted as a true and accurate record.

#### **3 Presentation – New Performance Report Format**

S Wharton presented an alternative format for the performance report which included data being presented more visually in tables, graphs and charts and less text. Members were asked to consider the proposed format and provide feedback.

Members commented that the new format allowed more in-depth data which was easier to understand.

Following discussion it was agreed to recommend the implementation of the new performance report format at the CFA meeting on 24 September.

#### **4 Performance Report Quarter One 2018/19**

The organisational performance indicators for 2017/18 were presented to the Committee.

The Committee noted that overall 72% of the strategic PI's met or exceeded their target with 66% maintaining or improving on performance compared to the previous year. Key areas of performance were discussed with an overview of action plans and work carried out to drive improvement.

Discussion took place regarding the ongoing work for the east Durham Enough is Enough campaign. Cllr Carr suggested that detail of the campaign and related PI's be presented to the CFA.

Cllr Hicks queried whether incidents reported in Consett were for a specific area. S Wharton confirmed that no trends had been identified in the Consett area.

Cllr Nicholson noted the same percentage of accidental dwelling fires reported for couples with dependant children as lone persons over pensionable age. D Brown confirmed that prevention advice was tailored to suit different groups.

Discussion took place regarding the growth of university accommodation in Durham and the possible impacts on AFA figures. S Wharton informed members that guidance had been received from the Home Office stating that AFAs occurring in private student dwellings should now be recorded as a business AFA actuation. D Brown confirmed that the Service would proactively work with the university, accommodation providers and engage with students to mitigate the impact of the changes. The group also discussed the possibility of introducing charges to private landlords if unwilling to work with the Service.

Cllr Carr queried whether audits had been carried out at bars and clubs ahead of freshers. S Wharton confirmed that audits were carried out however not all were peak performance inspections which would be encouraged for these properties going forward.

Cllr Carr commented on the importance of fire safety training and qualifications. S Wharton informed members that 30 officers had been identified for level four fire safety training.

Members commented on PI71 – number of vehicle accidents and discussed problems around large vehicle manoeuvres on new housing and business developments. C Carr suggested the Service arrange a demo for engineers and developers. It was agreed that D Brown would look into this option.

**ACTION:** Members **noted** the report.

## 5 **Letters of Appreciation**

The Committee considered the various letters of appreciation that had been submitted to the Service. In total thirteen letters had been received for the quarter one period.

D Brown informed members of upcoming staff recognition events.

**ACTION:** Members **noted** the report.