

Your Household Emergency Plan

Many emergencies will affect essential services and possibly disrupt your ability to travel or communicate with each other. Get your family or household together and agree on what you will do in these circumstances. To help you in this, complete the following information and keep it in a prominent location.

Where will we meet if we can't get home and can't contact each other?

Nearby:	
Outside immediate area:	

Who will we contact to say we are safe and where we are?

Name:	
Address:	
Contact number:	

Who can we stay with if we are evacuated?

Name:	
Address:	
Contact number:	

Where and how do we turn off the following?

Water:	
Gas:	
Electricity:	

Will any neighbours need our help?

Name:	
Address:	
Contact number:	
Name:	
Address:	
Contact number:	

Useful Contact Numbers

Emergency Services	999
Police- non-emergency enquiries	101
Fire and Rescue- non-emergency enquiries	0845 3058383
Anti-Terrorism Hotline	0800 789321
Crime Stoppers	0800 555111
NHS Direct- non-emergency enquiries	111
Gas emergencies	0800 111999
Electricity emergencies	0800 668877
Water emergencies	0345 7171100
Highways England- for the A1 (M), A19 and A66	0300 1235000
Durham County Council Highways	03000 261000
Durham County Council Social Care Direct- concerns about someone's welfare	03000 267979
Durham County Council	03000 260000
School/ Nursery	
School/ Nursery	
Work	
Work	
Doctor	
Vet	
House insurance	
Car insurance	
Chosen family contact	
Other	
Other	
Other	
Other	
Other	