

**'NOT FOR PUBLICATION' Exempt information  
under Part 1 of Schedule 12A to the  
Local Government Act 1972 Paragraph 1**

County Durham and Darlington  
**Fire and Rescue Authority**



**Safest People, Safest Places**

## **Performance Committee**

**31 August 2021**

### **Formal Complaints**

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## **Report of the Deputy Chief Fire Officer**

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### **Purpose of Report**

1. The purpose of this report is to provide details of formal complaints received by the Service for the period 1<sup>st</sup> April 2021 to 31<sup>st</sup> June 2021.

### **Complaints Received**

2. Three complaints were received in the reporting period.
3. A summary of the complaints received for the period is attached to this report (Appendix A)
4. No complaints have been referred to the ombudsman in the reporting period.

### **Recommendations**

5. Members are requested to note the report.