



County Durham and Darlington
Fire and Rescue Service

County Durham and Darlington FRS

Letters of Appreciation – April 2021 – end of June 2021

No	Date	Watch/Personnel involved	Brief Details	Section
1	9/4/2021	Darlington crew	A lady has written in praising Darlington crew member Dave Foggin for taking the time to interact with her toddler son when he was out dealing with a pigeon rescue. The lady says her son doesn't interact with anyone normally but Dave made his day and had him smiling from ear to ear all day long.	Darlington Station
2	9/4/2021	Peterlee Green Watch	A letter of thanks was received from a lady in Peterlee after crews attended her wheelie bin that someone had set on fire. She says it was dealt with quickly and efficiently.	Peterlee Station
3	9/4/2021	Fire & Rescue Service	A letter was received from Amanda Healy, director of Public Health thanking the service and all the staff for all the support and cooperation in the COVID-19 community testing sites set up.	
4	9/4/2021	Fire & Rescue Service	An easter card has been received from Lord Lieutenant Sue Snowdon wishing everybody a lovely easter.	

5	9/4/2021	Peterlee Green Watch	A lady has contacted the service to thank the members of Peterlee Green Watch, who, one day while out fitting smoke alarms, were approached by a young, distressed girl, she spoke to the crew then ran off. The crew then caught up with her and after talking to her at length identified a number of concerns and a safeguarding referral was made. The young girls mother, who spoke to the crew on the phone said she could tell they cared and appreciated their understanding of her daughters complex needs. She hopes her daughter will now get the help she needs.	Peterlee Station
6	16/4/2021	David Cuthbertson	Steve Wharton would like to thank David Cuthbertson for all his help setting up a tribute to HRH Prince Philip. David stepped up and just got on with the job without any complaint despite it going on past 10pm.	CS
7	23/4/2021	Blue Watch Consett	The service has received a thank you from Social Services while out attending a routine visit to an elderly lady they found her on the floor and were unable to gain access. The crew gained access and after finding the lady very distressed checked her over, Social Services said the crew dealt with everything with the utmost care and consideration.	Consett Blue Watch

8	30/4/2021	Fire & Rescue Service	A letter was received from Sue Snowdon, Lord-Lieutenant thanking everybody for the respect shown after the sad passing of HRH The Duke of Edinburgh	Fire & Rescue Service
9	30/4/2021	High Handenhold Red Watch	Red Watch HH received a thank you after attending a fire in Kiphill on 22 nd April.	High Handenhold
10	30/4/2021	Peterlee crews	A thank you has been received from a member of the public after crew from Peterlee went to his assistance after he collapsed while out on his bike on 20/4/2021	Peterlee
11	30/4/2021	Darlington Crews	A thank you has been received for crew in Darlington after they went to an incident (residential property fire) on 22/4/2021	Darlington
12	30/4/2021	White Watch Darlington	A thank you has been received NEAS thanking Darlington White Watch for all their help during a recent incident at Park Place, Barnard Castle on 5 th April.	Darlington
13	14/5/2021	Barnard Castle Crew	A thank you has been received from a resident after 2 firefighters from Barnard Castle station fitted new smoke alarms for her.	Barnard Castle
14	21/5/2021	Peterlee Crew	A thank you was received from a resident in Blackhall after 2 fire fighters from Peterlee station fitted her 2 new smoke alarms.	Peterlee