

Letters of Appreciation (Details) Quarter 4 - 2019/20



No.	Date	Watch/Personnel Involved	Brief Details	Stn
460	10/01/2020	Consett Green Watch	The service has received an email thanking Consett Green Watch after a station visit.	Consett Station
461	24/01/2020	Fire & Rescue Service	The service received a thank you after Sarah Litt and J Hatching attended a morning at the Foodbank Distribution Warehouse.	Fire and Rescue Service
462	31/01/2020	Fire & Rescue Service	Sarah received a thank you from Cllr Lee for giving up her time to attend the Holocaust Ceremony.	Fire and Rescue Service
463	07/02/2020	Durham Green Watch	A letter was received from Katie Pike, ward manager at Treetops Childrens Ward, UHND thanking the service for the selection boxes donated to them.	Fire and Rescue Service
464	07/02/2020	Fire & Rescue Service	A thank you was received from being the Best Sponsor Charles Oakley, Head of Governance & Commissioning, Durham Constabulary in which he thanked the service for a very enjoyable evening at the awards.	Fire and Rescue Service
465	07/02/2020	Community Safety Team	An email has been received from Private Sector Housing thanking Tracy Lovegrove for the presentation she gave to them.	Community Safety
466	13/02/2020	Fire & Rescue Service	A message was received thanking all staff who assisted with the flooding in Croft and Hurworth on 9th February. Local flood wardens were extremely grateful for the help.	Fire and Rescue Service
467	06/03/2020	Fire & Rescue Service	The service has received a letter of thanks from Dehenna Davison MP in which she thanked everybody involved in the search operation at Toronto Bridge.	Fire and Rescue Service
468	13/03/2020	Fire & Rescue Service	A letter was received from Northumbria Blood Bikes thanking crew and DM team from Bishop Auckland for raising money for allowing them to fund raise at the recent open day.	Bishop Auckland Station
469	20/03/2020	Consett White Watch	Stephen and Susan Gibson sent a card in thanking Consett White Watch for their assistance after they had a fire in their home.	Consett Station



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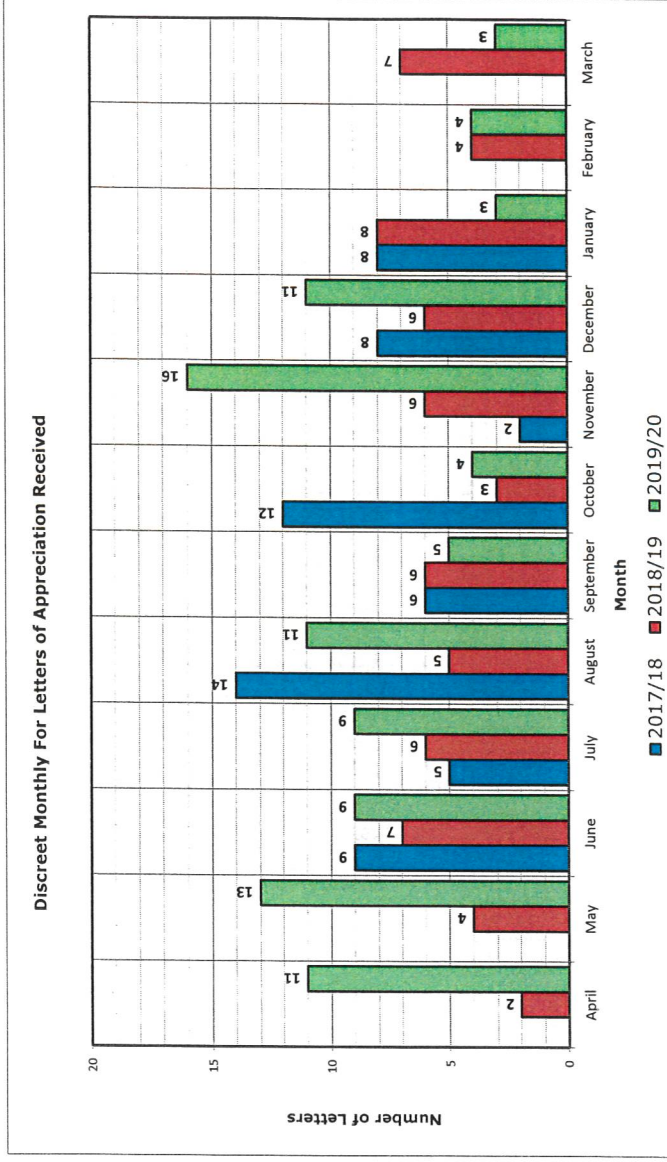
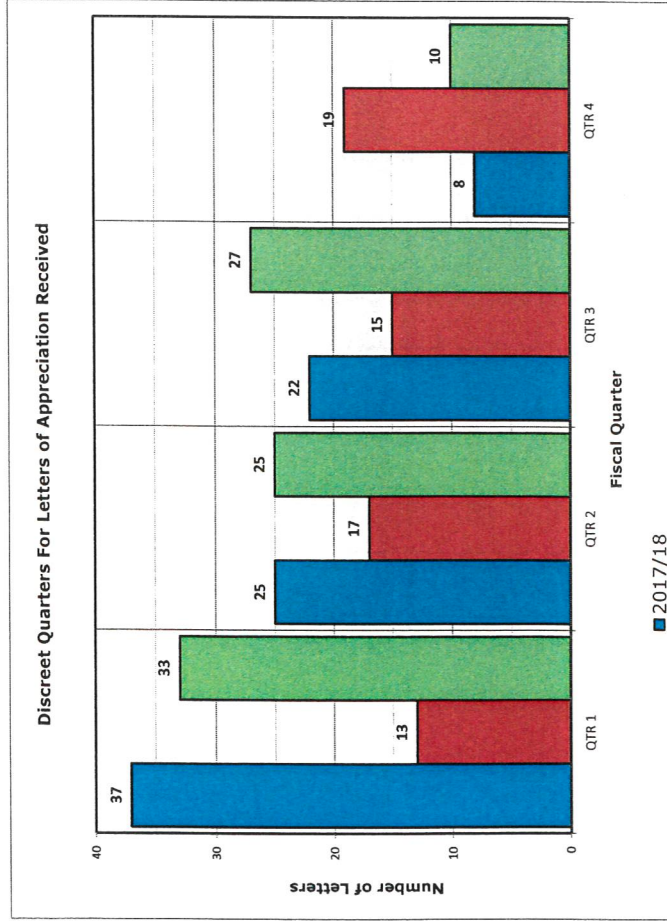
Compare Results (Discreet Values)

Discreet Values Quarterly

	QTR 1	QTR 2	QTR 3	QTR 4
2017/18	37	25	22	8
2018/19	13	17	15	19
2019/20	33	25	27	10

Discreet Values Monthly

	April	May	June	July	August	September	October	November	December	January	February	March
2017/18	0	0	9	5	14	6	12	2	8	8	0	0
2018/19	2	4	7	6	5	6	3	6	6	8	4	7
2019/20	11	13	9	9	11	5	4	16	11	3	4	3



Compare Results (Cumulative Values)

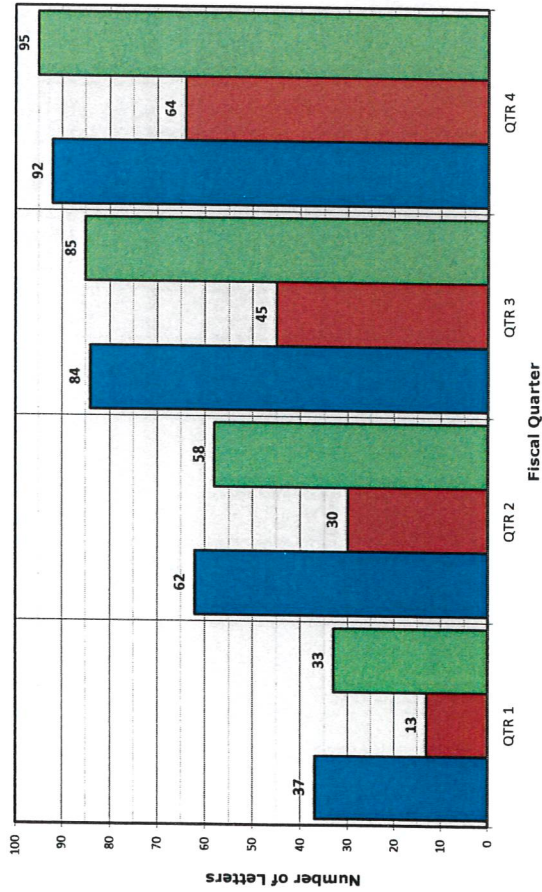
Cumulative Values Quarterly

	QTR 1	QTR 2	QTR 3	QTR 4
2017/18	37	62	84	92
2018/19	13	30	45	64
2019/20	33	58	85	95

Cumulative Values Monthly

	April	May	June	July	August	September	October	November	December	January	February	March
2017/18	0	0	9	14	28	34	46	48	56	64	64	64
2018/19	2	6	13	19	24	30	33	39	45	53	57	64
2019/20	11	24	33	42	53	58	62	78	89	92	96	99

Cumulative Quarters For Letters of Appreciation Received



Cumulative Monthly For Letters of Appreciation Received

