

COUNTY DURHAM AND DARLINGTON FIRE AND RESCUE SERVICE

At a **MEETING** of the **PERFORMANCE COMMITTEE** held at Fire and Rescue Service Headquarters, **Monday 2 March 2020 at 10.00am**

PRESENT: COUNCILLOR C Carr in the Chair

DURHAM COUNTY COUNCIL: Cllrs B Avery, J Bell and R Manchester

DARLINGTON BOROUGH COUNCIL: Cllr G Lee

OFFICERS: K Wanley, S Wharton, R Cherrie
Lee Aspery (Item 3 only)

Item	
1	<u>Apologies</u>
	Apologies were received from Cllr D Stoker.
2	<u>Minutes of the previous Meeting</u>
	The minutes of the meeting held on Monday 25 November 2019 were noted as a true and accurate record.
3	<u>Presentation – Deliberate Primary & Secondary Fires</u>
	<p>Lee Aspery joined the meeting and gave a presentation which covered the following areas:-</p> <ul style="list-style-type: none">• The current position – deliberate primary fires (DPF)• Power BI: DPF loci/ type 21/05/2019• Power BI: DPF analytical picture 21/05/2019• Growth of DPF• Primary fires in vehicles• Vehicle fire decision making toolkit• Vehicle fire investigation outcomes• Deliberate Secondary Fires (DSF)• Power BI: DSF loci/ type 21/05/2019• Power BI: DSF analytical picture 21/05/2019• Turning the fire trend• Targeting young people• Arson reduction• Power BI: loci/ type and analytical picture 21/02/2020 <p>Cllr Lee queried whether the figures for vehicle fires were all deliberate. Lee Aspery confirmed they were.</p> <p>Members discussed reasons for DPFs in certain areas and possible learned behavior within organized crime groups. Further discussion took place regarding pressures on insurance companies and issues with new vehicle number plates.</p>

	<p>Members discussed reasons for DSFs in certain areas and possible links to opening hours of recycling centers.</p> <p>Lee Aspery informed members of discussions with supermarkets regarding Firestoppers flyer delivery. Cllr Lee queried costs of the initiative and member involvement in circulating the details. Lee Aspery confirmed that the only cost was flyer printing. It was agreed that the Firestoppers information would be circulated to members following the meeting.</p> <p>ACTION: Lee Aspery to circulate Firestoppers information to members.</p> <p>Members discussed ensuring PCC's were briefed regarding the ongoing issues. It was noted that PCC elections were coming up and the information could be included in the briefing from the Service.</p> <p>Cllr Carr recommended that a further presentation be prepared for the full Fire Authority.</p> <p>ACTION: Members noted the presentation.</p>
4	<u>Oracle Update</u>
	This item was deferred to the next meeting.
5	<u>Unwanted Fire Signal Trial</u>
	<p>K Wanley provided an update from the trial period that would be presented to the CFA on 17 March. There had been a total of 604 unwanted fire signals and 406 chargeable incidents. 320 first warning letters had been sent and there had been 33 charges, 14 appeals with 8 upheld. There had been a total invoice sum of £15,481.00, £7,449 had been received, £4,540 was outstanding.</p> <p>K Wanley noted an annual increase in unwanted fire signals since 2015/16 but a significant reduction in unwanted fire signals since the trial was introduced in April 2019 and an improvement in fire safety practices.</p> <p>It was agreed that a recommendation would be submitted to the CFA from the committee for the trial be implemented on a permanent basis.</p> <p>ACTION: Members noted the update.</p>
6	<u>Performance Report Quarter Three 2019/20</u>
	<p>The organisational performance indicators for quarter three of the 2019/20 financial year were presented to the committee by S Wharton.</p> <p>The committee discussed the indicators in turn.</p> <p>Members queried whether it was possible to provide a breakdown for PI03 and PI04 by ethnic origin. It was agreed that S Wharton would check following the meeting.</p> <p>ACTION: S Wharton to check whether breakdown by ethnic origin is possible.</p>

	<p>Cllr Lee queried the position with the replacement Hydra System. S Wharton confirmed that the replacement system was expected to be in place by April 2020.</p> <p>ACTION: Members <u>noted</u> and <u>commented</u> on the report.</p>
7	<u>Sickness Absence Performance Quarter Three 2019/20</u>
	<p>R Cherrie gave an update on sickness absence performance for the quarter and discussed the sickness for each staff group in detail.</p> <p>Cllr Carr queried the staff uptake on flu jabs. R Cherrie confirmed that flu jabs had been offered to all staff across the service.</p> <p>ACTION: R Cherrie to gain figures of staff who had received flu jabs.</p> <p>ACTION: Members <u>noted</u> and <u>commented</u> on the position regarding sickness absence performance – Quarter three.</p>
8	<u>Letters of Appreciation</u>
	<p>The Committee considered the various letters of appreciation that had been submitted to the Service. In total 31 letters had been received for the quarter three period.</p> <p>ACTION: Members <u>noted</u> the report.</p>
	PART B
9	<u>Formal Complaints</u>
	<p>Four formal complaints had been received by the Service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.</p> <p>ACTION: Members <u>noted</u> the report.</p>