

**'NOT FOR PUBLICATION'
Exempt information under Part 1
of Schedule 12A to the Local
Government Act 1972
Paragraph 1**

County Durham and Darlington
Fire and Rescue Authority



PERFORMANCE POLICY AND REVIEW COMMITTEE

11 SEPTEMBER 2019

FORMAL COMPLAINTS

REPORT OF ASSISTANT CHIEF FIRE OFFICER

Purpose of Report

1. The purpose of this report is to provide details of formal complaints received by the Service for the period 1 April to 30 June 2019.

Complaints Received

2. There had been no formal complaints upheld in the reporting period.
3. No complaints have been referred to the ombudsman in the reporting period.

Recommendations

4. Members are requested to **note** the report.