

Safest People, Safest Places

County Durham and Darlington
Fire and Rescue Authority



COMBINED FIRE AUTHORITY

27 SEPTEMBER 2017

NOTES OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE HELD ON 13 SEPTEMBER 2017

REPORT OF THE CHAIR OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

Members Present: Cllr C Carr (Chair)
Cllrs J Bell, B Jones and H Nicholson

Apologies: Cllrs D Stoker and D Hicks

Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions of the Policy and Performance Review Committee held on the 13 September 2017.

Presentation – Fire Fatalities

2. A presentation on fire fatalities was given by S Wharton. The following areas were considered and discussed by the Committee:
 - Overview;
 - Common Factors;
 - Mitigating Actions
 - Progress to Date;
 - A look forward.

The Committee **noted** the presentation and **discussed** the work being carried out in this area.

Performance Report Quarter Four 2016/17

3. The organisational performance indicators for quarter one were presented to the committee. Overall 67% of the strategic PI's met or exceeded their target with 33% maintaining or improving on performance compared to the previous year. The key areas of performance where performance was strong or where additional work is required to secure improvement were discussed with the members.

The Committee **noted** and **commented** on the report

Letters of Appreciation

3. A large number of letters, covering the full remit of Service activity, had been received. The Committee considered the various letters of appreciation that had been submitted to the Service.

The Committee **noted** the report.

Part B

Complaints

4. The Committee were informed that there had been no complaints received by the service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.