

Safest People, Safest Places

County Durham and Darlington
Fire and Rescue Authority



COMBINED FIRE AUTHORITY

21 MARCH 2018

NOTES OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE HELD ON 9 MARCH 2018

REPORT OF THE CHAIR OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

Members Present: Cllr H Nicholson (Chair)
Cllrs J Bell, D Hicks and B Jones

Apologies: Cllrs C Carr and D Stoker

Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions of the Policy and Performance Review Committee held on the 9 March 2018.

Presentation – Her Majesty’s Inspectorate of Constabularies and Fire and Rescue Services (HMICFRS) Developments

2. A presentation on HMICFRS was given by R Turnbull. The following areas were considered and discussed by the Committee:
 - Background to the HMICFRS and inspection
 - Methodology Overview including the three pillars of inspection, HMICFRS structure, timeline, process and judgement criteria
 - Our approach
 - Forward look

The Committee **noted** the presentation.

Performance Report Quarter Three 2017/18

3. The organisational performance indicators for quarter three were presented to the committee. Overall 79% of the strategic PI’s maintained or improved on performance compared to the previous year. The key areas of performance where performance was strong or where additional work is required to secure improvement were discussed with the members.

The Committee **noted** the report.

Letters of Appreciation

4. There had been a total of 22 letters received. The Committee considered the various letters of appreciation that had been submitted to the Service. The members highlighted that it was good to see that letters received continued to be for personnel and sections from across the Service.

The Committee **noted** the report.

Part B

Complaints

5. The Committee were informed that there had been no formal complaint received by the service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.

Colin Bage, Deputy Chief Fire Officer 0191 375 5555