



County Durham and Darlington
Fire and Rescue Service

County Durham and Darlington FRS

Letters of Appreciation – October 2020 – end of December 2020

No	Date	Watch/Personnel involved	Brief Details	Section
1	2/10/2020	Community Risk Management	Letter received from, Dementia Friends Champion thanking Sarah Litt for attending the practitioners lunch.	CRM (Community Risk Management)
2	2/10/2020	Community Risk Management	A letter was received from Social Services thanking Barbara Tate for all her help following a plea for help regarding a vulnerable person hoarding. Alternative accommodation was found for the resident.	CRM
3	09/10/2020	Wheatley Hill and Sedgefield crews	A thank you letter was received from two Paramedics thanking crews from Wheatley Hill and Sedgefield for looking after their patient so well, the incident happened at Trimdon.	Wheatley Hill Sedgefield
4	16/10/2020	Fire & Rescue Service	A general thank you has been received from 2 paramedics thanking the crews who attended the RTC near Woodham Grange Golf Club in early October.	Fire & Rescue Service.
5	23/10/2020	Consett White Watch	A letter has been received from mum to doggy Oscar thanking crew from Consett White Watch for rescuing Oscar from the river Browney.	Consett Station

6	23/10/2020	Fire & Rescue Service	A letter was received from Sue Snowdon, Lord Lieutenant thanking everyone in the service for their continued hard work & resilience throughout the Covid crisis	Fire & Rescue Service
7	23/10/2020	Darlington Green Watch	An email was received thanking Darlington Green Watch for their attendance at Stead House, Darlington during a suspect package incident.	Darlington Station
8	30/10/2020	Fire & Rescue Service	A letter was received from the Home Office thanking the service for accommodating them in the Validation Testing of ESN Connect.	Fire & Rescue Service
9	30/10/2020	Bishop Auckland Blue Watch	A thank you was received from friends of a vulnerable person that was assisted by Consett Blue Watch in Witton Le Wear.	Bishop Auckland Blue Watch
10	30/10/2020	Durham Green Watch	A card was received thanking crew from Durham Green Watch for getting her stuck ring off when they were called out by UHND A&E.	Durham Station
11	30/10/2020	Fire & Rescue Service	A thank you card was received for Barbara Tate after she assisted a vulnerable person acquire some safety cooking items.	Fire & Rescue Service
12	13/11/2020	Bishop Auckland Darlington	Arson Reduction would like to thank crew from Bishop Auckland and Darlington for helping them make a film of Woodie for a virtual online workshop.	Bishop Auckland Darlington
13	20/11/2020	Fire & Rescue Service	A thank you was received from Major (Retd) Eric Ingram MBE DL for attending the Festival of Remembrance at Durham Cathedral.	Fire & Rescue
14	27/11/2020	Safeguarding Team	A letter of thanks was received from Durham Safeguarding Adults Board thanking the service (Sarah Litt) for participating in the Safeguarding Week 2020	CRM

15	11/12/2020	Fire & Rescue Service	A letter was received from Sue Snowdon, Her Majesty's Lord Lieutenant in which she wished all staff a very happy Christmas.	Fire & Rescue Service.
16	11/12/2020	Community Risk Management	A thank you has been received for CRO Jonothan Hitchin thanking him for a Safe & Wellbeing visit he made.	CRM
17	18/12/2020	Fire & Rescue Service	A letter has been received from Emergency Services Mobile Communications Programme in which he thanked everybody involved in the project.	Fire & Rescue Service
18	21/12/2020	Fire & Rescue	A letter was received from Rt. Hon. Priti Patel MP thanking all staff for the support to the community during the Covid-19 pandemic.	Fire & Rescue Service
19	21/12/2020	Sedgefield Crew	A card was received from a lady, thanking Sedgefield crew for attending to her tumble drier fire.	Sedgefield Station