

**'NOT FOR PUBLICATION' Exempt information
under Part 1 of Schedule 12A to the
Local Government Act 1972 Paragraph 1**

County Durham and Darlington
Fire and Rescue Authority



Safest People, Safest Places

Performance Committee

3 September 2020

Formal Complaints

Report of the Deputy Chief Fire Officer

Purpose of Report

1. The purpose of this report is to provide details of formal complaints received by the Service for the period 1 January 2020 to 30 June 2020.

Complaints Received

2. Four formal complaints were received in the reporting period.
3. A summary of the complaints received for the period is attached to this report (Appendix A)
4. No complaints have been referred to the ombudsman in the reporting period.

Recommendations

5. Members are requested to note the report.